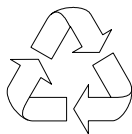


# Acer Ferrari 3200 Series

## Service Guide

Service guide files and updates are available on the ACER/CSD web; for more information, please refer to <http://csd.acer.com.tw>



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## Revision History

Please refer to the table below for the updates made on Ferrari 3200 service guide.

Date	Chapter	Updates
2004/04/29	Chapter 3	Correct CPU removing SOP on page 56.
2004/06/25	Chapter 3	Correct tools for disassembly on page 45 Correct the tool to remove CPU on page 56

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## Conventions

The following conventions are used in this manual:

<b>SCREEN MESSAGES</b>	Denotes actual messages that appear on screen.
<b>NOTE</b>	Gives bits and pieces of additional information related to the current topic.
<b>WARNING</b>	Alerts you to any damage that might result from doing or not doing specific actions.
<b>CAUTION</b>	Gives precautionary measures to avoid possible hardware or software problems.
<b>IMPORTANT</b>	Reminds you to do specific actions relevant to the accomplishment of procedures.

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## Preface

Before using this information and the product it supports, please read the following general information.

1. This Service Guide provides you with all technical information relating to the BASIC CONFIGURATION decided for Acer's "global" product offering. To better fit local market requirements and enhance product competitiveness, your regional office MAY have decided to extend the functionality of a machine (e.g. add-on card, modem, or extra memory capability). These LOCALIZED FEATURES will NOT be covered in this generic service guide. In such cases, please contact your regional offices or the responsible personnel/channel to provide you with further technical details.
2. Please note WHEN ORDERING FRU PARTS, that you should check the most up-to-date information available on your regional web or channel. If, for whatever reason, a part number change is made, it will not be noted in the printed Service Guide. For ACER-AUTHORIZED SERVICE PROVIDERS, your Acer office may have a DIFFERENT part number code to those given in the FRU list of this printed Service Guide. You MUST use the list provided by your regional Acer office to order FRU parts for repair and service of customer machines.



# Table of Contents

<b>Chapter 1</b>	<b>System Specifications</b>	<b>1</b>
Features		1
System Block Diagram		3
Board Layout		4
Top View		4
Bottom View		5
Outlook View		6
Front Open View		6
Front Panel		7
Left Panel		8
Right Panel		9
Rear Panel		10
Bottom Panel		11
Indicators		12
Using the Keyboard		13
Lock Keys		13
Embedded Numeric Keypad		14
Windows Keys		15
Hot Keys		16
The Euro Symbol		18
Launch Keys		19
Touchpad		20
Touchpad Basics		20
Hardware Specifications and Configurations		22
<b>Chapter 2</b>	<b>System Utilities</b>	<b>31</b>
BIOS Setup Utility		31
Navigating the BIOS Utility		32
Information		33
Main		34
Advanced		36
Security		37
Boot		41
Exit		42
BIOS Flash Utility		43
<b>Chapter 3</b>	<b>Machine Disassembly and Replacement</b>	<b>45</b>
General Information		46
Before You Begin		46
Disassembly Procedure Flowchart		47
Removing the Battery Pack		50
Removing the Optical Module/HDD Module/Wireless Lan Card and LCD module		51
Removing the Optical Module		51
Removing the HDD Module		51
Removing the Wireless LAN Card		51
Removing the LCD Module		52
Disassembling the Main Unit		53
Remove the function key board and the keyboard		53
Separate the main unit into the logic upper and the logic lower assembly		53
Disassembling the logic upper assembly		54
Disassembling the logic lower assembly		55
Disassembling the LCD Module		57

# Table of Contents

Disassembling the External Modules .....	59
Disassembling the HDD Module .....	59
Disassembling the Optical Drive Module .....	59
<b>Chapter 4 Troubleshooting</b>	<b>61</b>
System Check Procedures .....	62
External Diskette Drive Check .....	62
External CD-ROM Drive Check .....	62
Keyboard or Auxiliary Input Device Check .....	62
Memory check .....	63
Power System Check .....	63
Touchpad check .....	64
Power-On Self-Test (POST) Error Message .....	65
Index of Error Messages .....	66
POST Codes .....	68
Index of Symptom-to-FRU Error Message .....	72
Intermittent Problems .....	76
Undetermined Problems .....	77
How to Build NAPP Master Hard Disc Drive .....	78
CD to Disk Recovery .....	78
Disk to Disk Recovery .....	81
<b>Chapter 5 Jumper and Connector Locations</b>	<b>85</b>
Top View .....	85
Bottom View .....	86
<b>Chapter 6 FRU (Field Replaceable Unit) List</b>	<b>87</b>
Exploded Diagram .....	88
<b>Appendix A Model Definition and Configuration</b>	<b>96</b>
Ferrari 3200 Series .....	96
<b>Appendix B Test Compatible Components</b>	<b>97</b>
Microsoft® Windows® XP Home Environment Test .....	98
<b>Appendix C Online Support Information</b>	<b>101</b>
<b>Index</b>	<b>103</b>



# System Specifications

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## Features

This computer was designed with the user in mind. Here are just a few of its many features:

### Performance

- ☐ Mobile AMD Athlon™ 64 processor
- ☐ Memory upgradeable up to 2GB DDR SDRAM with 2 slots (only one slot for user accessible)
- ☐ High-capacity, Enhanced-IDE hard disk
- ☐ Li-Ion main battery pack
- ☐ Microsoft Windows XP operating system

### Display

- ☐ Thin-Film Transistor (TFT) liquid-crystal display (LCD) displaying 32-bit true colour up to 1400X1050 Super eXtended Graphics Array (SXGA+) resolution for 15.0"
- ☐ ATI® MOBILITY™ RADEON™ 9700 with 128MB of video memory
- ☐ 3D graphics engine
- ☐ Simultaneous LCD and CRT display support
- ☐ S-video for output to a television or display device that supports S-video input
- ☐ "Automatic LCD dim" feature that automatically decides the best settings for your display and conserves power
- ☐ DualView™

### Multimedia

- ☐ AC'97 stereo audio
- ☐ Built-in dual speakers
- ☐ Built-in microphone
- ☐ High-speed optical drive
- ☐ Built-in slot loading optical drive (DVD Super Multi)
- ☐ 15.0" TFT SXGA+ (1400x1050 resolution) panel
- ☐ Audio input and output jacks

### Connectivity

- ☐ High-speed fax/data modem port
- ☐ Gigabit Ethernet (GbE) port
- ☐ Fast infrared wireless communication
- ☐ Four USB 2.0 (Universal Serial Bus) ports
- ☐ IEEE 1394 port
- ☐ Invilink 802.11g wireless LAN (manufacturing optional)
- ☐ Bluetooth ready
- ☐ SD/MMC/SM/MS memory slot

---

## Keyboard and Pointing Device

- ☐ 84-/85-/88-key Windows keyboard
- ☐ Sleek, smooth and stylish design
- ☐ Acer FinTouch full-sized curved keyboard
- ☐ Ergonomically-centered touchpad pointing device with four-way scroll button

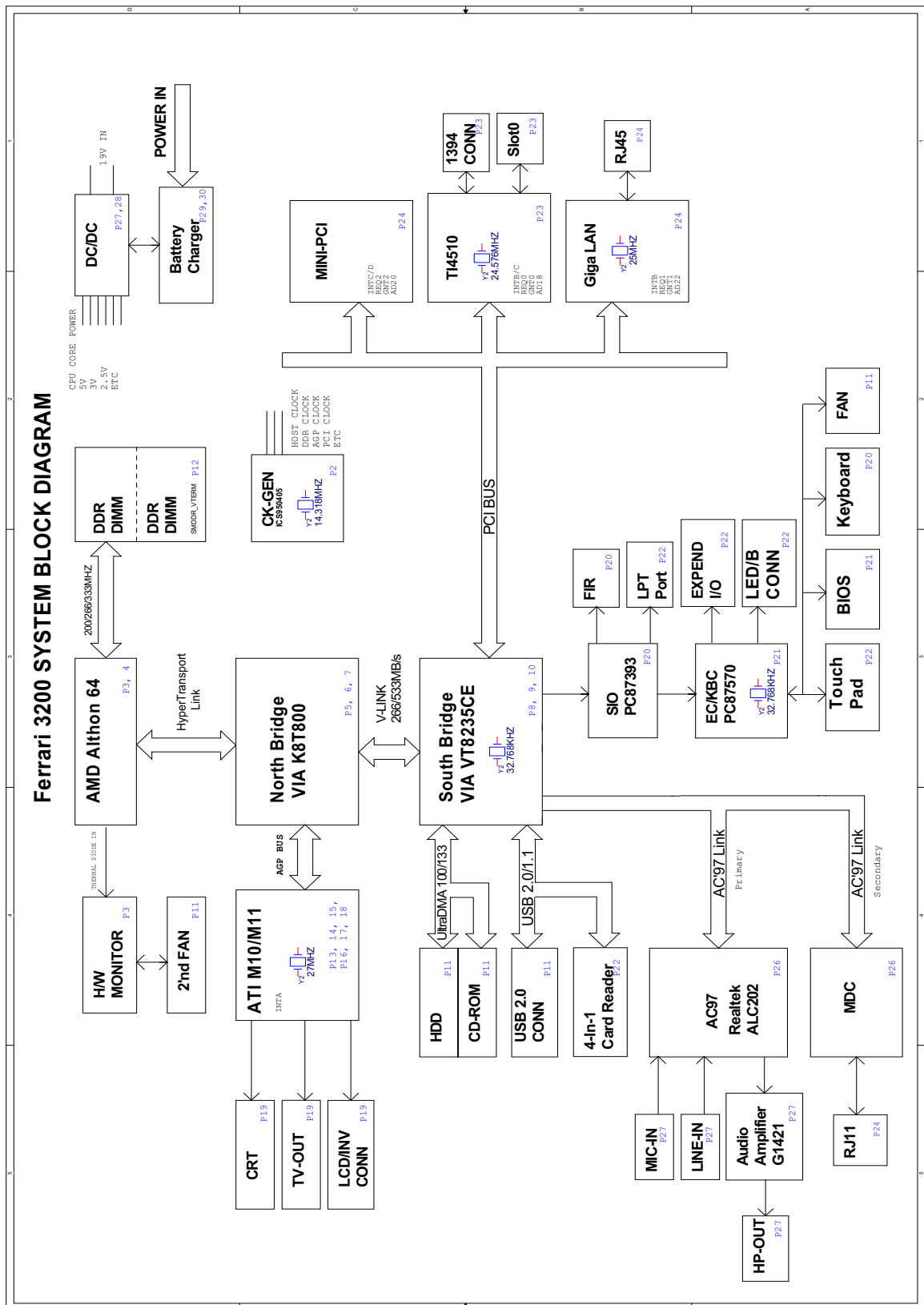
## Expansion

- ☐ One type II CardBus PC Card slot
- ☐ Upgradeable memory

## I/O Ports

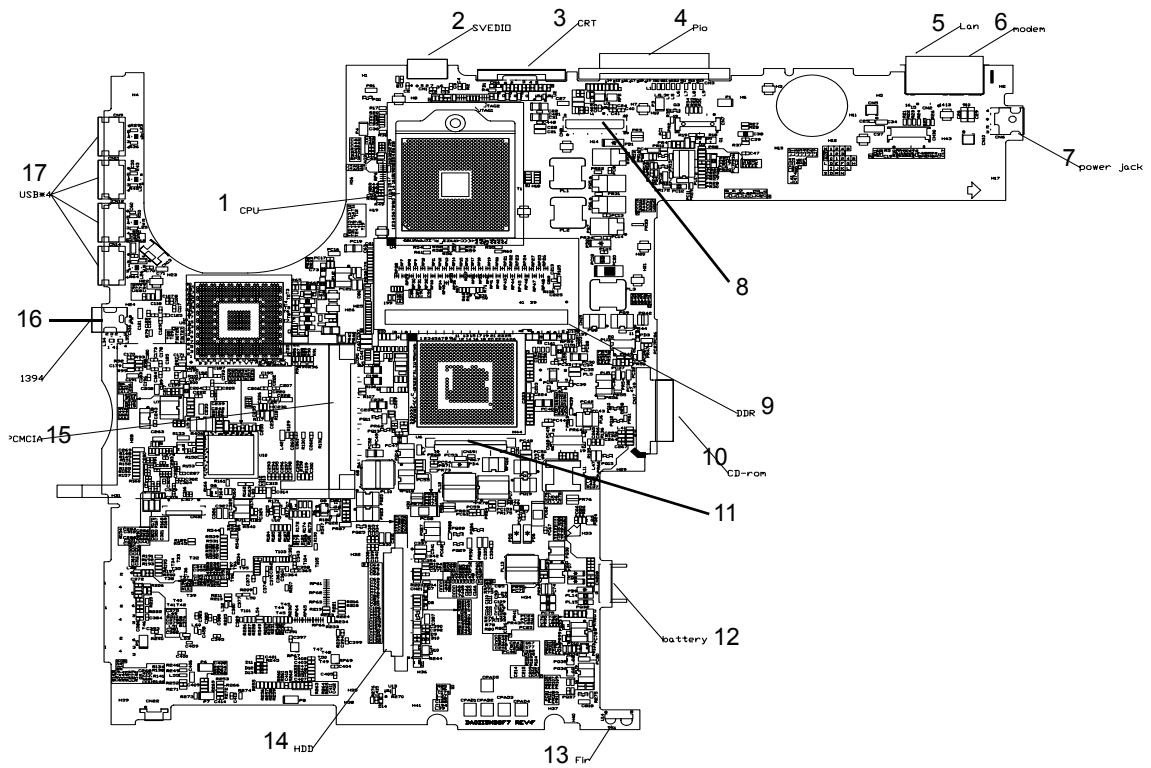
- ☐ One Card bus type II slot
- ☐ One RJ-11 jack for 56Kbps fax/modem
- ☐ One RJ-45 jack for LAN
- ☐ One DC-in jack for AC adapter
- ☐ One ECP/EPP compliant 25-pin parallel port
- ☐ One external 15-pin VGA port
- ☐ One speaker/headphone/line-out jack
- ☐ One audio line-in jack
- ☐ One microphone-in jack
- ☐ Four USB 2.0 ports
- ☐ One IEEE 1394 port
- ☐ One S-video (NTSC/PAL) output port
- ☐ 4-in-1 Card Reader (Manufacture optional)
- ☐ FIR (Fast Infrared) port

# System Block Diagram



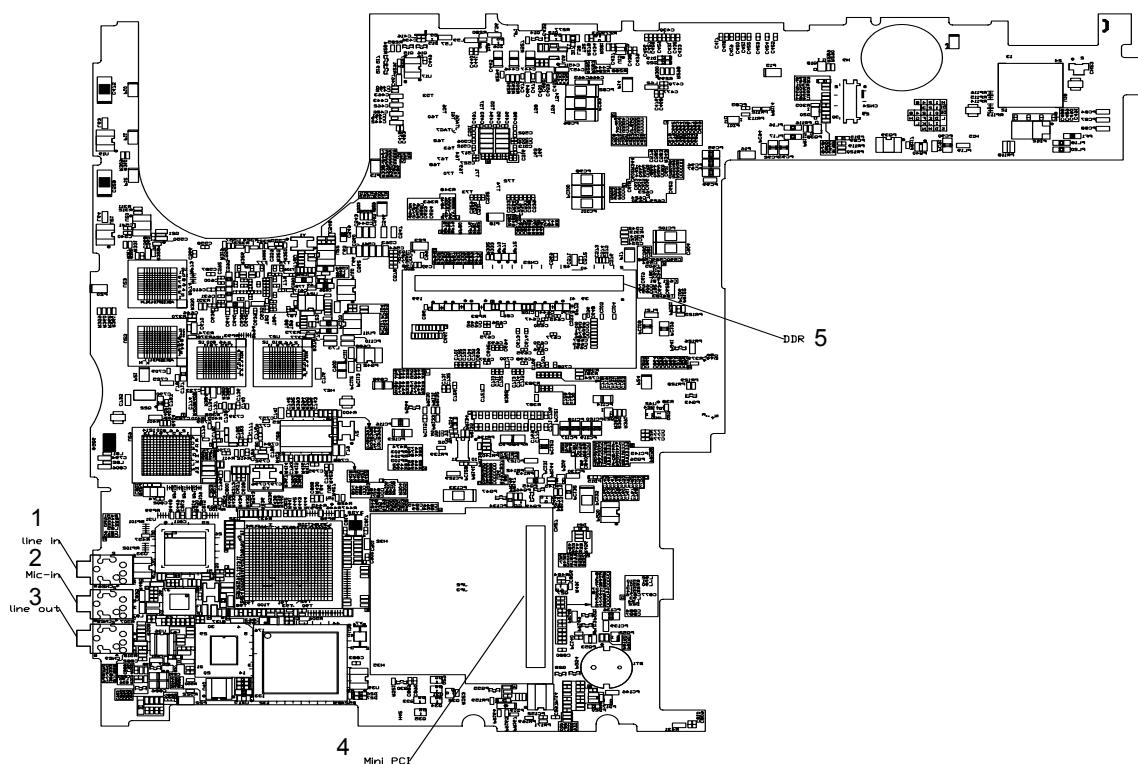
# Board Layout

## Top View



- |   |               |    |                         |
|---|---------------|----|-------------------------|
| 1 | CPU socket    | 10 | Optical drive connector |
| 2 | S-video port  | 11 | Keyboard connector      |
| 3 | CRT           | 12 | Main battery connector  |
| 4 | Printer port  | 13 | IR                      |
| 5 | RJ45          | 14 | HDD connector           |
| 6 | RJ11          | 15 | PCMCIA slot             |
| 7 | Power jack    | 16 | IEEE 1394 port          |
| 8 | LCD connector | 17 | Four USB ports          |
| 9 | DIMM Socket   |    |                         |

## Bottom View



- 1 Line-in connector
- 2 Microphone-in connector
- 3 Line-out connector
- 4 Mini PCI connector
- 5 DIMM socket

## Outlook View

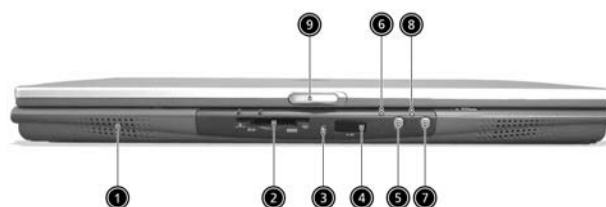
A general introduction of ports allow you to connect peripheral devices, as you would with a desktop PC.

### Front Open View



#	Icon	Item	Description
1		Display screen	Also called LCD (liquid-crystal display), displays computer output.
2		Power button	Turns on the computer.
3		Touchpad	Touch-sensitive pointing device which functions like a computer mouse.
4		Click buttons (left, center and right)	The left and right buttons function like the left and right mouse buttons; the center button serves as a 4-way scroll button.
5		Palmrest	Comfortable support area for your hands when you use the computer.
6		Keyboard	Inputs data into your computer.
7		Status indicators	LEDs (light-emitting diode) that turn on and off to show the status of the computer, its functions and components.
8		Microphone	Internal microphone for sound recording.
9		Launch keys	Special keys for launching Internet browser, E-mail program and frequently used programs. Located at the top of the keyboard are five buttons. They are designated as P1, P2, P3, E-mail button and Web browser button. P1, P2 and P3 launch user-programmable applications; E-mail and Web browser launch E-mail and Internet browser applications.

## Front Panel









#	Icon	Item	Description
1		Speaker	Outputs sound.
2		4-in-1 memory reader	Reads cards from Smart Media, Memory Stick, MultiMedia, and Secure Digital cards.
3		4-in-1 status indicator	Displays activity of 4-in-1 memory reader.
4		Infrared port	Interfaces with infrared devices (e.g., infrared printer, IR-aware computer).
5		Bluetooth button	Starts Bluetooth functionality.
6		Bluetooth indicator	Indicates that (optional) Bluetooth is enabled.
7		InviLink button	Enables or disables wireless connectivity.
8		InviLink indicator	Indicates status of wireless communication
9		Latch	Latch for opening and closing the laptop.

**NOTE:** Only one card can operate at any given time.

## Left Panel




#	Icon	Item	Description
1		Four (4) USB 2.0 ports	Connect to Universal Serial Bus devices (e.g., USB mouse, USB camera).
2		IEEE 1394 port	Connects to IEEE 1394 devices.
3		PC Card slot	The slot supports a standard Type II CardBus PC Card.
4		PC Card eject button	Ejects the PC Card from the slot.
5		Line-in jack	Accepts audio line-in devices (e.g., audio CD player, stereo walkman).
6		Microphone jack	Accepts input from external microphone.
7		Headphone/Speaker/ Line-out jack	Connects to headphones or other line-out audio devices (speakers).









# Right Panel



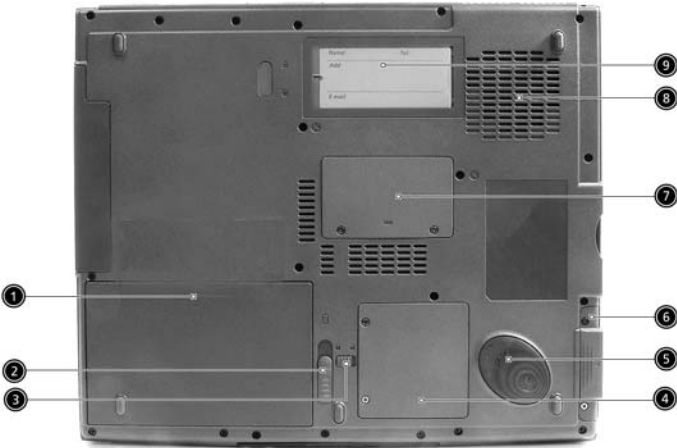
#	Icon	Item	Description
1		Slot loading optical drive eject button	Press the eject button to remove a disc from the slot loading optical drive.
2		Optical disc access indicator	LED that indicates when an optical disc is being read or written.
3		Optical drive eject button	Press the eject button to remove a disc from the optical drive.
4		Optical drive emergency eject hole	Used to eject an optical disc when the computer is turned off.
5		Power jack	Connects to an AC adapter.

## Rear Panel



#	Icon	Item	Description
1		Modem jack	Connects to a phone line.
2		Network jack	Connect to an Ethernet 10/100-based network.
3		Parallel port	Connects to a parallel device (e.g., parallel printer).
4		External display port	Connects to a display device (e.g., external monitor, LCD projector).
5		S-video	Connects to a television or display device with S-video input.
6		Security keylock	Connects to a Kensington-compatible computer security lock.

# Bottom Panel



#	Icon	Item	Description
1		Battery bay	Houses the computer's battery pack.
2		Battery release latch	Unlatches the battery to remove the battery pack.
3		Battery lock	Locks the battery in place.
4		Mini-PCI slot	Slot for adding mini-PCI cards.
5		Hard disk protector	Protects the hard disk from accidental bumps and vibration.
6		Hard disk bay	Houses the computer's hard disk (secured by a screw).
7		Memory compartment	Houses th computer's main memory.
8		Cooling fan	Helps keep the computer cool. Note: Don't cover or obstruct the opening of the fan.
9		Personal identification slot	Insert a business card or similar-sized indentification card to presonalize your computer.

# Indicators

The computer has three easy-to-read status indicators below the display screen. And two on the front of the computer.



The Power and Battery status indicators are visible even when the display is closed.

Icon	Function	Description
	Caps lock	Lights when Caps Lock is activated.
	Num lock	Lights when Num Lock is activated.
	Media Activity	Lights when the disc or optical drive is activated.
	Power	Lights gree when the power is on and orange when the computer is in standby mode.
	Battery	Lights orange when the battery is charging.

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## Using the Keyboard

The full-sized keyboard includes an embedded numeric keypad, separate cursor keys, two Windows keys and twelve function keys.

### Lock Keys

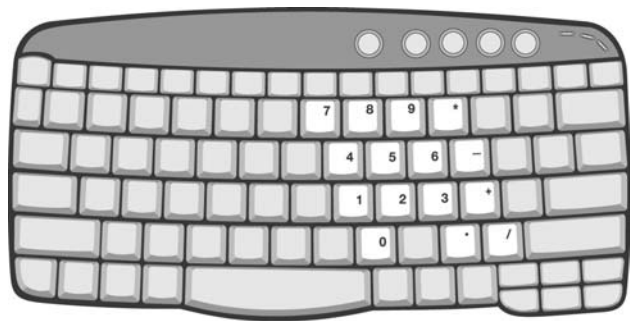
The keyboard has three lock keys which you can toggle on and off.




Lock Key	Description
Caps Lock	When Caps Lock is on, all alphabetic characters are typed in uppercase. Toggle on and off by pressing the Caps Lock key on the left of the keyboard.
Num lock (Fn-F11)	When Num Lock is on, the embedded numeric keypad can be used. Toggle on and off by pressing the Fn + F11 keys simultaneously.
Scroll lock (Fn-F12)	When Scroll Lock is on, the screen moves one line up or down when you press  and  respectively.

# Embedded Numeric Keypad

The embedded numeric keypad functions like a desktop numeric keypad. It is indicated by small characters located on the upper right corner of the keycaps. To simplify the keyboard legend, cursor-control key symbols are not printed on the keys.






Desired Access	Num Lock On	Num Lock Off
Number keys on embedded keypad	Type numbers in a normal manner.	
Cursor-control keys on embedded keypad	Hold  while using cursor-control keys.	Hold Fn while using cursor-control keys.
Main keyboard keys	Hold Fn while typing letters on embedded keypad.	Type the letters in a normal manner.

---

## Windows Keys

The keyboard has two keys that perform Windows-specific functions.



Key	Icon	Description
Windows logo key		Start button. Combinations with this key perform special functions. Below are a few examples: <ul style="list-style-type: none"><li>+ Tab (Activates next taskbar button)</li><li>+ E (Explores My Computer)</li><li>+ F (Finds Document)</li><li>+ M (Minimizes All)</li><li> + Windows logo key + M (Undoes Minimize All)</li><li>+ R (Displays the Run... dialog box)</li></ul>
Application key		Opens a context menu (same as a right-click).

# Hot Keys

Using the Fn key with another key creates a hot key, providing a quick and convenient method for controlling various functions.







To activate hot keys, first hold down the Fn key. Next, press the second key in the combination. Finally, release both keys.



Hot Key	Icon	Function	Description
Fn-F1	?	Hot key help	Displays help on hot keys.
Fn-F2		Setup	Accesses the computer's configuration utility.
Fn-F3		Power management scheme toggle	Switches the power management scheme used by the computer (function available if supported by operating system).
Fn-F4	Z <sup>z</sup>	Sleep	Puts the computer in Sleep mode.
Fn-F5		Display toggle	Switches display output between the display screen, external monitor (if connected) and both the display screen and external monitor.
Fn-F6		Screen blank	Turns the display screen backlight off to save power. Press any key to return.
Fn-F7		Touchpad toggle	Turns the internal touchpad on and off.
Fn-F8		Speaker toggle	Turns the speakers on and off.
Fn-		Volume up	Increases the speaker volume.



---

Hot Key	Icon	Function	Description
Fn- 		Volume down	Decreases the speaker volume.
Fn- 		Brightness up	Increases the screen brightness.
Fn- 		Brightness down	Decreases the screen brightness

---

## The Euro Symbol

If your keyboard layout is set to United States-International or United Kingdom or if you have a keyboard with a European layout, you can type the Euro symbol on your keyboard.



**NOTE:** For US keyboard users: The keyboard layout is set when you first set up Windows. For the Euro symbol to work, the keyboard layout has to be set to United States-International.

To verify the keyboard type in Windows XP, follow the steps below:

1. Click on **Start, Control Panel**.
2. Double-click on **Regional and Language Options**.
3. Click on the **Language** tab and click on **Details**.
4. Verify that the keyboard layout used for "En English (United States)" is set to United States-International. If not, select and click on **ADD**; then select **United States-International** and click on **OK**.
5. Click on **OK**.

To type the Euro symbol:

1. Locate the Euro symbol on your keyboard.
2. Open a text editor or word processor.
3. Hold **Alt Gr** and press the Euro symbol.

**NOTE:** Some fonts and software do not support the Euro symbol. Please refer to [www.microsoft.com/typography/faq/faq12.htm](http://www.microsoft.com/typography/faq/faq12.htm) for more information.

---

## Launch Keys

Located at the top of keyboard are five buttons. The left-most button is the power button. To the right of the power button are the four launch keys. They are designated as the mail button, the web browser button, and two programmable buttons (P1 and P2).

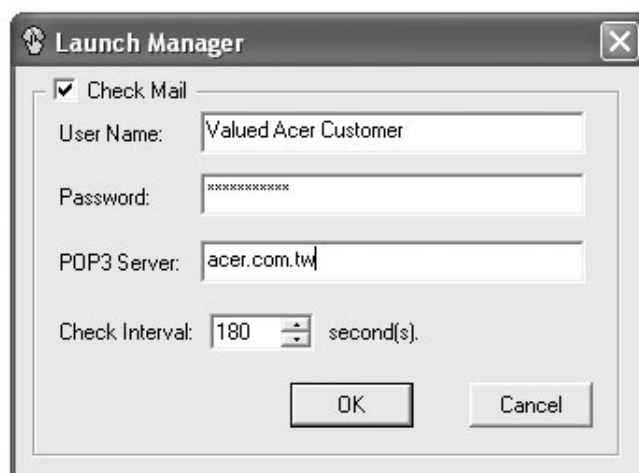


**NOTE:** To the left of these five launch keys is the wireless communication button. This wireless communication button works for model with 802.11b wireless LAN only.

Launch Key	Default application
Mail	Email application
Web browser	Internet browser application
P1	User-programmable
P2	User-programmable

### E-mail Detection

Click right button at the Launch Manager icon on the taskbar and click on E-mail Detection. In this dialog box, you have the option to enable/disable mail checking, set the time interval for mail checking, etc. If you already have an email account, you can fill in User Name, Password and POP3 Server in the dialog box. The POP3 Server is the mail server where you get your email.



## Touchpad

The built-in touchpad is a pointing device that senses movement on its surface. This means the cursor responds as you move your finger on the surface of the touchpad. The central location on the palmrest provides optimal comfort and support.



**NOTE:** If you are using an external USB mouse, you can press **Fn-F7** to disable the touchpad.

### Touchpad Basics

The following items teach you how to use the touchpad:



- ☐ Move your finger across the touchpad to move the cursor.
- ☐ Press the left (1) and right (3) buttons located on the edge of the touchpad to do selection and execution functions. These two buttons are similar to the left and right buttons on a mouse. Tapping on the touchpad produces similar results.
- ☐ Use the 4-way scroll (2) button (top/bottom/left/and right) to scroll a page up, down, left or right. This button mimics your cursor pressing on the vertical and horizontal scroll bars of Windows applications.

Function	Left Button	Right Button	Scroll Button	Tap
Execute	Click twice quickly			Tap twice (at the same speed as double-clicking the mouse button)
Select	Click once			Tap once
Drag	Click and hold, then use finger to drag the cursor on the touchpad			Tap twice (at the same speed as double-clicking a mouse button) then hold finger to the touchpad on the second tap to drag the cursor
Access context menu		Click once		

---

Function	Left Button	Right Button	Scroll Button	Tap
Scroll			Click and hold the button in the desired direction (up/down/left/right)	

**NOTE:** Keep your fingers dry and clean when using the touchpad. Also keep the touchpad dry and clean. The touchpad is sensitive to finger movements. Hence, the lighter the touch, the better the response. Tapping too hard will not increase the touchpad's responsiveness.

---

## Hardware Specifications and Configurations

### Processor

Item	Specification
CPU type	AMD Mobile Athlon™ 64
CPU package	packing in 754-pin Lidless $\mu$ PGA
CPU core voltage	0.9V/1.2V

### BIOS

Item	Specification
BIOS vendor	Phneoix
BIOS Version	Ver.3B23
BIOS ROM type	Flash ROM
BIOS ROM size	512KB
BIOS package	PLCC
Supported protocols	ACPI 1.0b, PC Card 95, SM BIOS 2.3, EPP/IEEE 1284, ECP/IEEE 1284 1.7 & 1.9, PCI 2.2, PnP 1.0a, DMI 2.0, PS/2 keyboard and mouse, USB 2.0, VGA BIOS, CD-ROM bootable, IEEE 1394
BIOS password control	Set by setup manual

### Second Level Cache

Item	Specification
Cache controller	Built-in CPU
Cache size	512KB
1st level cache control	Always enabled
2st level cache control	Always enabled
Cache scheme control	Fixed in write-back

### System Memory

Item	Specification
Memory controller	AMD Mobile Athlon™ 64 built-in
Memory size	0MB (no on-board memory)
DIMM socket number	2 sockets
Supports memory size per socket	1024MB
Supports maximum memory size	2048MB (by two 1024MB SO-DIMM module)
Supports DIMM type	DDR Synchronous DRAM
Supports DIMM Speed	333 MHz
Supports DIMM voltage	2.5V
Supports DIMM package	200-pin soDIMM
Memory module combinations	You can install memory modules in any combinations as long as they match the above specifications.

## Memory Combinations

Slot 1	Slot 2	Total Memory
0MB	256MB	256MB
0MB	512MB	512MB
0MB	1024MB	1024MB
256MB	256MB	512MB
256MB	512MB	768MB
256MB	1024MB	1280MB
512MB	256MB	768MB
512MB	512MB	1024MB
512MB	1024MB	1536MB
1024MB	256MB	1280MB
1024MB	512MB	1536MB
1024MB	1024MB	2048MB

**NOTE:** Above table lists some system memory configurations. You may combine DIMMs with various capacities to form other combinations. On above table, the configuration of slot 1 and slot 2 could be reversed.

## LAN Interface

Item	Specification
Chipset	Broadcom BCM5788M
Supports LAN protocol	10/100/1000 Mbps
LAN connector type	RJ45
LAN connector location	Rear panel

## Modem Interface

Item	Specification
Chipset	South bridge/VIA VT8235CE--controller on the main board International Agere LU 97 Scorpio+CSP1037B--chipset on modem board itself
Data modem data baud rate (bps)	56K
Supports modem protocol	V.92 MDC
Modem connector type	RJ11
Modem connector location	Rear panel

## Bluetooth-MODEM Interface

Item	Specification
Chipset	South bridge/VIA VT8235CE--controller on the mainboard CSR BC212615BEN-E4/Agere Scorpio solution--chipset on the combo module itself
Data throughput	200k bps (Blue-tooth)/56K bps (MODEM)
Protocol	Blue-tooth 1.1
Interface	USB 1.1+MDC
Connector type	RJ11 (MODEM)

### Wireless Module 802.11g (optional device)

Item	Specification
Chipset	BCM4306KFB
Data throughput	11M bps
Protocol	802.11g
Interface	Mini-PCI type II

### Four-in-One Card Reader

Item	Specification
Chipset	M220V0315
Data throughput	USB 1.1
Protocol	SMC, MS, MMC, and SD

### Hard Disc Drive Interface

Item		
Vendor & Model Name	HGST MORAGA IC25N008ATMR04	TOSHIBA PLUTO MK8025GAS
Capacity (MB)	80000	80000
Physical Layout		
Bytes per sector	512	512
Number of data heads	4	4
Number of disks	2	2
Logical heads	16	16
Logical sectors/track	63	63
Logical cylinders	16,383	16,383
Spindle speed (RPM)	4200 RPM	4200 RPM
Performance Specifications		
Buffer size	8192KB	8192KB
Interface	ATA-6	ATA-6
Media data transfer rate	350Mb/s	342Mb/s
Data transfer rate (host~buffer, Mbytes/s)	100 MB/Sec.	100 MB/Sec.
DC Power Requirements		
Voltage tolerance	5V(DC) +/- 5%	5V(DC) +/- 5%



## DVD Interface

Item	Specification
Vendor & model name	MKE-825-CQB
Performance Specification	N/A
Transfer rate (KB/sec)	N/A
Data Buffer	The UJ-825-CQB drive has a data buffer that is implemented as a ring buffer. The buffer has a size of 2 Mbyte.
Interface	IDE/ATAPI (compliant to ATA/ATAPI-5)
Applicable disc format	DVD: DVD-ROM (DVD-5, DVD-9, DVD-10, DVD-18), DVD-R (3.95G/4.7G), DVD-RAM (2.6G/4.7G), DVD-RW, +R, +RW CD: CD-Audio, CD-ROM (mode 1 and mode 2), CD-ROM XA (mode 2, form 1 and form 2), CD-I (mode 2, form 1 and form 2), CD-I Ready, CD-I Bridge, CD-R, CD-RW, Photo CD, Video CD Enhanced Music CD, CD-TEXT
Loading mechanism	Load: semi-automatically (To load the disc in the drive, it is needed to push the disc manually.) Release: (a) Electrical Release (Eject Button) (b) Release by ATAPI command (c) Emergency Release
Power Requirement	
Input Voltage	5 V +/- 5 % (Operating)

## Audio Interface

Item	Specification
Audio Controller	Realtek ALC202
Audio onboard or optional	Built-in
Mono or Stereo	Stereo
Resolution	20 bit stereo Digital to analog converter 18 bit stereo Analog to Digital converter
Compatibility	AC97
Mixed sound source	Line-in, CD
Voice channel	8/16-bit, mono/stereo
Sampling rate	44,1 KHz (48K byte for AC97 interface)
Internal microphone	Yes
Internal speaker / Quantity	Yes/2
Supports PnP IRQ	IRQ10

## Speakers

Item	Specification
Number of speaker	2
Rating	1W, max; 4 ohm
Connector type	Headphone out, microphone in and line-in

## Video Interface

Item	Specification
Chipset	ATI® MOBILITY™ RADEON 9700 (ATI M11P)
Package Specifications	Package, Size: 708 BGA

## Video Interface

Item	Specification
Supports ZV (Zoomed Video) port	No
Resolution Support	Support for fixed resolution displays (e.g. panels) from VGA (640x480) to wide UXGA (1600x1200) resolution LVDS: support LCD panels up to QXGA (2048x1536) 60Hz resolution TMDS: 1600x1200 at 60Hz
Bus Specifications	AGP bus support / PCI bus support: AGP2.0: 2X (3.3V)/ AGP 3.0: 4X (1.5V) /8X (1.5V)/ PCI 2.3
Memory Type	Hynix 8MBx32 DDR SDRAM
VGA Ram Size	128MB

## Parallel Port

Item	Specification
Parallel port controller	PC87393
Number of parallel port	1
Location	Rear side
Connector type	25-pin D-SUB
Parallel port function control	Enable/Disable/Auto (BIOS or operating system chooses configuration) by BIOS Setup <b>Note:</b> Depending on your operating system, disabling an unused device may help free system resources for other devices.
Supports ECP/EPP/Bi-directional/Output only (PS/2 compatible)	Yes (set by BIOS setup) <b>Note:</b> When Mode is selected as EPP mode, "3BCh" will not be available.
Optional ECP DMA channel (in BIOS Setup)	DMA channel 3
Optional parallel port I/O address (in BIOS Setup)	378h, 278h, 3BCH
Optional parallel port IRQ (in BIOS Setup)	IRQ7, IRQ5

## USB Port

Item	Specification
Chipset	VIA VT8235CE
USB Compliance Level	2.0
OHCI	USB 2.0
Number of USB port	4
Location	Left side
Serial port function control	Enable/Disable by BIOS Setup

## IEEE 1394 Port

Item	Specification
Chipset	TI PCI4510
Interface USB Compliance Level	IEEE 1394 1.0
Number of IEEE 1394 port	1
Location	Left side
Connector type	IEEE 1394

## PCMCIA Port

Item	Specification
PCMCIA controller	TI PCI4510
Supports card type	Type-II
Number of slots	One type-II
Access location	Left panel
Supports ZV (Zoomed Video) port	No ZV support
Supports 32 bit CardBus	Yes (IRQ10)

## System Board Major Chips

Item	Controller
Core logic	VIA K8T800 (AMD Athlon™ 64-M processor, VIA K8T800+VIA VT8235CE)
VGA	ATI® MOBILITY™ RADEON 9700 (ATI M11P)
LAN	Broadcom BCM5788M
IEEE 1394	TI PCI4510
USB 2.0	VIA VT8235CE embedded USB controller
Super I/O controller	NS PC87393
MODEM	South bridge/VIA VT8235CE
Blue tooth	South bridge/VIA VT8235CE
Wireless 802.11g	BCM4306KFB
PCMCIA	TI PCI4510
Audio	RealTek ALC202
Four-in-one card reader	M220V0315
Touchpad	Synaptics TM41P-353
IR	Vishay TFU6102F

## Keyboard

Item	Specification
Keyboard controller	NS 87570 C4
Keyboard vendor & model name	DARFON
Total number of keypads	84-/85-/88- key
Windows logo key	Yes
Internal & external keyboard work simultaneously	Yes

## Battery

Item	Specification
Vendor & model name	Simplo/Sanyo
Battery Type	Li-ion
Pack capacity	4400 Ah
Cell voltage	3.7V/cell
Number of battery cell	8
Package configuration	4 cells in series, 2 series in parallel

## Battery

Item	Specification
Package voltage	14.8V

## LCD

Item		
Vendor & model name	CMO IDT N150P3	HSD 150PK17
Screen Diagonal (mm)	380.625	N/A
Active Area (mm)	304.5 (H) x 228.375 (V)	304.5 (H) x 228.375 (V)
Display resolution (pixels)	1400x1050 SXGA+	1400x1050 SXGA+
Pixel Pitch	0.2175x0.2175	0.21750.2175
Pixel Arrangement	R.G.B. Vertical Stripe	R.G.B. Vertical Stripe
Display Mode	Normally Black	Normally White
Typical White Luminance (cd/m <sup>2</sup> ) also called Brightness	200	200
Luminance Uniformity	N/A	N/A
Contrast Ratio	400	350
Response Time (Optical Rise Time/Fall Time)	60/120msec	7/15
Nominal Input Voltage VDD	+3.3V Typ.	+3.3V Typ.
Typical Power Consumption (watt)	6.1 typ./7.0 max.	4.1(B/L system)
Weight	575	610
Physical Size(mm)	317.3x242.0x6.2	317.3x242.0x6.3
Electrical Interface	8 pairs LVDS (Even/Odd R/G/B Data (6 bit), 3 sync singals, Clock)	2 channel LVDS
Support Color	262K colors (RGB 6-bit data driver)	262,144 colors
Viewing Angle (degree) Horizontal: Right/Left Vertical: Upper/Lower	85/85 85/85	55/55 35/55
Temperature Range(° C) Operating Storage (shipping)	0 to +50 -20 to +60	0 to +50 -20 to +60

## AC Adaptor

Item	Specification
Model number	LITE- ON PA-1900-05QA, 3pins LSE 0202C1990, 3pins
Input rating	90VAC to 264VAC, 47Hz to 63Hz
Output rating	75W, 19V (18.8V, min to 20V, max), 4A (0A, min to 4A, max)

## System Power Management

ACPI mode	Power Management
Mech. Off (G3)	All devices in the system are turned off completely.
Soft Off (G2/S5)	OS initiated shutdown. All devices in the system are turned off completely.

## System Power Management

ACPI mode	Power Management
Working (G0/S0)	Individual devices such as the CPU and hard disk may be power managed in this state.
Suspend to RAM (S3)	CPU set power down VGA Suspend PCMCIA Suspend Audio Power Down Hard Disk Power Down CD-ROM Power Down Super I/O Low Power mode
Save to Disk (S4)	Also called Hibernation state. System saves all system states and data onto the disk prior to power off the whole system.

## Power Management

Power Saving Mode	Phenomenon
<b>Standby Mode</b> Enter Standby Mode when 1.Standby/Hibernation hot-key is pressed and system is not ready to enter Hibernation mode. 2.System standby/ Hibernation timer expires and system is not ready to enter Hibernation mode.	<input type="checkbox"/> The buzzer beeps <input type="checkbox"/> The Sleep indicator lights up
<b>Hibernation Mode</b> <b>Enter Hibernation Mode (suspend to HDD) when</b> <b>1.Hibernation hot-key is pressed and system is ready to enter Hibernation mode</b> <b>2.System Hibernation timer expires and system is ready to enter Hibernation mode.</b>	<input type="checkbox"/> All power shuts off
<b>Display Standby Mode</b> Keyboard, built-in touchpad, and an external PS/2 pointing device are idle for a specified period.	<input type="checkbox"/> The display shuts off
<b>Hard Disk Standby Mode</b> Hard disk is idle within a specified period of time.	<input type="checkbox"/> Hard disk drive is in standby mode. (spindle turned-off)

## Environmental Requirements

Item	Specification
<b>Temperature</b>	
Operating	+5~+35 °C
Non-operating	-20~+65 °C
<b>Humidity</b>	
Operating	20% to 80% RH, non-condensing without diskette 20% to 80% RH, non-condensing with diskette
Non-operating	20% to 80% RH, non-condensing (Unpacked)
Non-operating	20% to 80% RH, non-condensing (Storage package)
<b>Vibration</b>	
Operating	5~250Hz 0.5Grms, 15mins per axis
Non-operating (unpacked)	1.04 Grms, 2-200Hz 15 mins per axis

## Environmental Requirements

Item	Specification
Non-operating (packed)	1.04 Grms, 2-200Hz 15 mins per axis

## Mechanical Specification

Item	Specification
Dimensions	330(W) x 272(D) x 31.8(H)mm
Weight	6.64lbs (3.01kg) for 15.1"LCD model with battery
I/O Ports	Two Type II CardBus PC Card slot One IEEE 1394 port One FIR port (IrDA) One RJ-11 modem jack (V.92, 56K) One RJ-45 network jack (Gigabit Ethernet) One DC-in jack One parallel port (ECP/EPP) One S-video TV-out port One VGA port for external monitor One speaker/headphone-out jack (3.5 mm mini jack) One audio line-in jack (3.5mm mini jack) One microphone-in jack (3.5mm mini jack) Four USB 2.0 ports 4-in-1 Card Reader
Drive Bays	One
Material	Plastic
Indicators	There are 9 LEDs totally: Power-on, 4-in-1 card active LED, Battery Status, HDD/CD-ROM Active LED, Wireless, Bluetooth, E-mail, CapsLock and NumLock
Switch	Power

## System Utilities

### BIOS Setup Utility

The BIOS Setup Utility is a hardware configuration program built into your computer's BIOS (Basic Input/Output System).

Your computer is already properly configured and optimized, and you do not need to run this utility. However, if you encounter configuration problems, you may need to run Setup. Please also refer to Chapter 4 Troubleshooting when problem arises.

To activate the BIOS Utility, press **F2** during POST (when "Press <F2> to enter Setup" message is prompted on the bottom of screen).

Press **F2** to enter setup. Press <F12> during POST to enter multi-boot menu. In this menu, user can change boot device without entering BIOS SETUP Utility.

PhoenixBIOS Setup Utility					
Info.	Main	Advanced	Security	Boot	Exit
<div> <div>CPU Type:</div> <div>AMD Athlon(tm) 64</div> </div> <div> <div>CPU Speed</div> <div>1800 MHz</div> </div> <div> <div>HDD Model Name:</div> <div>IC25N080ATMR04-0</div> </div> <div> <div>HDD Serial Number:</div> <div>MRG408K4GY5HUH</div> </div> <div> <div>ATAPI Device:</div> <div>MATSHITADVD-RAM UJ-825S</div> </div> <div> <div>System BIOS Ver:</div> <div>S3A16</div> </div> <div> <div>VGA BIOS Ver:</div> <div>ATi 008.017M.123.000</div> </div> <div> <div>KBC Ver:</div> <div>1A25</div> </div> <div> <div>Serial Number</div> <div>xxxxxxxxxxxxxxxxxxxxxx</div> <div>22 Byte</div> </div> <div> <div>Asset Tag Number:</div> <div>N/A</div> <div>32 Byte</div> </div> <div> <div>Product</div> <div>Ferrari 3200</div> <div>16 Byte</div> </div> <div> <div>Manufacturer Name:</div> <div>Acer</div> <div>16 Byte</div> </div> <div> <div>UUID:</div> <div>xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx</div> <div>16 Byte</div> </div>					
<div> <div>F1 Help</div> <div>↑↓ Select Item</div> <div>F5/F6 Change Values</div> <div>F9 Setup Defaults</div> </div> <div> <div>Esc Exit</div> <div>←→ Select Menu</div> <div>Enter Select ▶ Sub-Menu</div> <div>F10 Save and Exit</div> </div>					

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## Navigating the BIOS Utility

There are six menu options: Info., Main, System Devices, Security, Boot, and Exit.

Follow these instructions:

- ☐ To choose a menu, use the cursor left/right keys (← →).
- ☐ To choose a parameter, use the cursor up/down keys (↑ ↓).
- ☐ To change the value of a parameter, press F5 or F6.
- ☐ A plus sign (+) indicates the item has sub-items. Press ENTER to expand this item.
- ☐ Press ESC while you are in any of the menu options to go to the Exit menu.
- ☐ In any menu, you can load default settings by pressing F5. You can also press F6 to save any changes made and exit the BIOS Setup Utility.

**NOTE:** You can change the value of a parameter if it is enclosed in square brackets. Navigation keys for a particular menu are shown on the bottom of the screen. Help for parameters are found in the Item Specific Help part of the screen. Read this carefully when making changes to parameter values.

This menu provides you the information of the system.



# Infomation

PhoenixBIOS Setup Utility

Info.

Main

Advanced

Security

Boot

Exit

CPU Type:

AMD Athlon(tm) 64

CPU Speed

1800 MHz

HDD Model Name:

IC25N080ATMR04-0

HDD Serial Number:

MRG408K4GY5HUH

ATAPI Device:

MATSHITADVD-RAM UJ-825S

System BIOS Ver:

S3A16

VGA BIOS Ver:

ATi 008.017M.123.000

KBC Ver:

1A25

Serial Number

xxxxxxxxxxxxxxxxxxxxxx

22 Byte

Asset Tag Number:

N/A

32 Byte

Product

Ferrari 3200

16 Byte

Manufacturer Name:

Acer

16 Byte

UUID:

xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

16 Byte

F1 Help

↑↓ Select Item

F5/F6 Change Values

F9 Setup Defaults

Esc Exit

←→ Select Menu

Enter Select ▶ Sub-Menu

F10 Save and Exit

Parameter	Description
HDD Model Name	This field shows the model name of HDD installed on primary IDE master.
HDD Serial Number	This field displays the serial number of HDD installed on primary IDE master.
ATAPI Device	This field displays the mofel name of devices installed on secondary IDE master. The hard disk drive or optical drive model name is automatically detected by the system.
ATAPI Serial Number	This field shows the serial number of devices installed on secondary IDE master.
Serial Number	This field displays the serial number of this unit.
UUID Number	This will be visible only when there is an internal LAN device present. UUID=16bytes in length

# Main

The Main screen displays a summary of your computer hardware information, and also includes basic setup parameters. It allows the user to specify standard IBM PC AT system parameters.

PhoenixBIOS Setup Utility					
Info.	Main	Advanced	Security	Boot	Exit
					Item Specific Help
					<Tab>, <Shift-Tab>, or <Enter> selects field.
System Time:	[02:19:31]				
System Date:	[04/21/2004]				
System Memory:	624 KB	Shows system base memory size			
Extended Memory:	522240 KB	Shows extended memory size			
Video Memory	128 MB	VGA memory size			
Quiet Boot:	[Enabled]				
Power on Display:	[Auto ]				
LCD Auto Dim:	[Enabled]				
F12 Boot Menu:	[Disabled]				
F1 Help	↑↓ Select Item	F5/F6 Change Values		F9 Setup Defaults	
Esc Exit	←→ Select Menu	Enter Select	▶ Sub-Menu	F10 Save and Exit	

**NOTE:** The screen above is for reference only. Actual values may differ.

The table below describes the parameters in this screen. Settings in **boldface** are the default and suggested parameter settings.

Parameter	Description	Format/Option
System Time	Sets the system time.	Format: HH:MM:SS (hour:minute:second) System Time
System Date	Sets the system date.	Format MM/DD/YYYY (month/day/ year) System Date
System Memory	This field reports the memory size of system base memory. Memory size is fixed to 640KB	
Extended Memory	This field reports the memory size of the extended memory in the system. Extended Memory size=Total memory size-1MB	
Video Memory	Shows the VGA memory size. The default value is set to 128MB	
Quiet Boot	Determines if Customer Logo will be displayed or not; shows Summary Screen is disabled or enabled.  Enabled: Customer Logo is displayed, and Summary Screen is disabled. Disabled: Customer Logo is not displayed, and Summary Screen is enabled.	Option: <b>Enabled</b> or Disabled
Power on display	Auto: During power process, the system will detect if any display device is connected on external video port. If any external display device is connected, the power on display will be in CRT (or projector) only mode. Otherwise it will be in LCD only mode.  Both: Simultaneously enable both the integrated LCD screen and the system's external video port (for an external CRT or projector).	Option: <b>Auto</b> or Both
LCD Auto Dim	Determines if the system will automatically dim the LCD brightness in order to save power when AC power is not present.	Option: <b>Enabled</b> or Disabled
F12 Boot Menu	Enables or disables Boot Menu function during POST.	Option: <b>Disabled</b> or Enabled

**NOTE:** The sub-items under each device will not be shown if the device control is set to disable or auto. This is because the user is not allowed to control the settings in these cases.

# Advanced

The Advanced menu screen contains parameters involving your hardware devices. It also provides advanced settings of the system.

PhoenixBIOS Setup Utility					
Info.	Main	Advanced	Security	Boot	Exit
Infrared Port:		[Enabled]	Item Specific Help		
Base I/O address:		[2F8]	Configure Infrared Port using options:  [Disable] No configuration  [Enabled] User configuration  [Auto] BIOS or OS chooses configuration  (OS Controlled) Displayed when controlled by OS		
Interrupt:		[IRQ 3]			
DMA channel		[DMA1]			
Parallel port:		[Enabled]			
Mode:		[ECP]			
Base I/O address:		[378]			
Interrupt:		[IRQ 7]			
DMA channel		[DMA3]			
F1 Help	↑ ↓	Select Item	F5/F6 Change Values	F9 Setup Defaults	
Esc Exit	← →	Select Menu	Enter Select ▶ Sub-Menu	F10 Save and Exit	

The table below describes the parameters in the screen. Settings in **boldface** are the default and suggested parameter settings.

Parameter	Description	Options
Infrared Port (FIR)	Enables, disables or auto detects the infrared port.	<b>Disabled</b> /EnabledDisabled/Auto
Parallel Port	Enables, disables or auto detects the parallel port.	<b>Enabled</b> /Disabled/Auto
Mode	Sets the operation mode of the parallel port.	<b>ECP</b> , EPP, Normal or Bi-directional
Base I/O address	Sets the I/O address of the parallel port. This parameter is enabled only if Mode is set to ECP or Bi-directional. This parameter is enabled only if Mode is set to ECP.	<b>378h</b> /278h/3BCH
Interrupt	Sets the interrupt request of the parallel port.	<b>IRQ7</b> /IRQ5
DMA channel	Sets a DMA channel for the printer to operate in ECP mode. This parameter is enabled only if Mode is set to ECP.	<b>DMA3</b> /DMA1

# Security

The Security screen contains parameters that help safeguard and protect your computer from unauthorized use.

PhoenixBIOS Setup Utility					
Info.	Main	Advanced	Security	Boot	Exit
			Item Specific Help		
			Supervisor Password controls accesses of the whole setup utility. It can be used to boot up when Password on boot is enabled.		
User Password Is:			Clear		
HDD Password Is:			Clear		
HDD Master ID:			47874073		
Set Supervisor Password			[Enter]		
Set User Passord			[Enter]		
Set HDD Password			[Enter]		
Password on Boot			[Disabled]		
F1 Help	↑ ↓	Select Item	F5/F6	Change Values	F9 Setup Defaults
Esc Exit	← →	Select Menu	Enter	Select ► Sub-Menu	F10 Save and Exit




The table below describes the parameters in this screen. Settings in **boldface** are the default and suggested parameter settings.

Parameter	Description	Option
Supervisor Password is	Shows the setting of the Supervisor password	<b>Clear</b> or Set
User Password is	Shows the setting of the uer password.	<b>Clear</b> or Set
HDD Password is	This feature is available to user when Supervisor password is set. Password can be written on HDD only when Supervisor password or user password is set and password on HDD is set to enabled. Supervisor Password is written to HDD only when Supervisor password is being set. User password is written to HDD when both passwords are set. When both Supervisor and user password are present, both passwords can unlock the HDD.	<b>Disabled</b> or Enabled
HDD Master ID	You can use HDD Master ID and MasterID program together to remove HDD password. <b>Note:</b> Remove HDD password SOP wll not be released in service guide because of security concern. Please request Remove HDD SOP via tracking system-- <a href="http://csd.acer.com.tw">http://csd.acer.com.tw</a>	
Set Supervisor Password	Press Enter to set the supervisor password. When set, this password protects the BIOS Setup Utility from unauthorized access.	
Set User Password	Press Enter to set the user password. When set, this password protects the BIOS Setup Utility from unauthorized access. <b>Note:</b> The user password may not be set unless the supervisor password is set. If the user wishes to have only one password, please set supervisor password.	
Set HDD Password	Press Enter to set the HDD password. When set, this password protects the internal hard disk from unauthorized access.	
Password on Boot	Defines whether a password is required or not while the events defined in this group happened. The following sub-options are all requires the Supervisor password for changes and should be grayed out if the user password was used to enter setup.	<b>Disabled</b> or Enabled

**NOTE:** When you are prompted to enter a password, you have three tries before the system halts. Don't forget your password. If you forget your password, you may have to return your notebook computer to your dealer to reset it.

## Setting a Password



Follow these steps as you set the user or the supervisor password:

1. Use the  and  keys to highlight the Set Supervisor Password parameter and press the  key. The Set Supervisor Password box appears:

Set Supervisor Password		
Enter New Password	[	]
Confirm New Password	[	]




2. Type a password in the “Enter New Password” field. The password length can not exceeds 8 alphanumeric characters (A-Z, a-z, 0-9, not case sensitive). Retype the password in the “Confirm New Password” field.

**IMPORTANT:** Be very careful when typing your password because the characters do not appear on the screen.




3. Press  .  
After setting the password, the computer sets the User Password parameter to “Set”.
4. If desired, you can opt to enable the Password on boot parameter.
5. When you are done, press  to save the changes and exit the BIOS Setup Utility.

## Removing a Password




Follow these steps:

1. Use the  and  keys to highlight the Set Supervisor Password parameter and press the  key. The Set Password box appears:

Set Supervisor Password		
Enter current password	[	]
Enter New Password	[	]
Confirm New Password	[	]



2. Type the current password in the Enter Current Password field and press  .
3. Press  twice **without** typing anything in the Enter New Password and Confirm New Password fields. The computer then sets the Supervisor Password parameter to “Clear”.
4. When you have changed the settings, press  to save the changes and exit the BIOS Setup Utility.

## Changing a Password

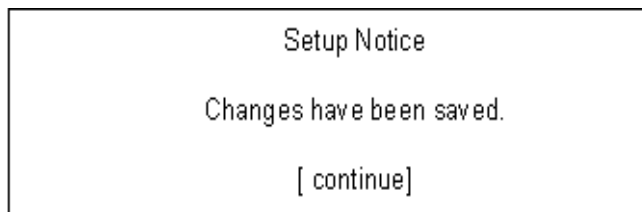
1. Use the  and  keys to highlight the Set Supervisor Password parameter and press the  key. The Set Password box appears:

Set Supervisor Password		
Enter current password	[	]
Enter New Password	[	]
Confirm New Password	[	]

2. Type the current password in the Enter Current Password field and press  .

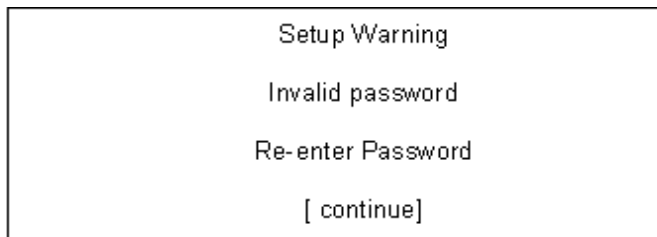
3. Type a password in the Enter New Password field. Retype the password in the Confirm New Password field.
4. Press . After setting the password, the computer sets the User Password parameter to "Set".
5. If desired, you can enable the Password on boot parameter.
6. When you are done, press  to save the changes and exit the BIOS Setup Utility.

If the verification is OK, the screen will display as following.

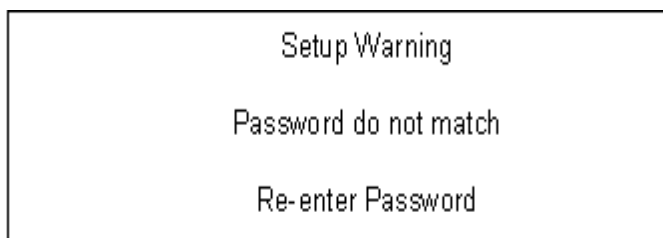


The password setting is complete after the user presses .

If the current password entered does not match the actual current password, the screen will show you the Setup Warning.



If the new password and confirm new password strings do not match, the screen will display the following message.





# Boot

This menu allows the user to decide the order of boot devices to load the operating system. Bootable devices includes the distette drive in module bay, the onboard hard disk drive and the CD-ROM in module bay.

PhoenixBIOS Setup Utility					
Info.	Main	Advanced	Security	Boot	Exit
<div>CD-ROM/DVD Drive</div> <div>+Hard Drive</div> <div>Removable Devices</div> <div>Network Boot</div>				Item Specific Help	
				<div>+ and - indicate device categories. Use &lt;Enter&gt; to expand/collapses.</div> <div>Boot order is top-down using only the top device in each category.</div> <div>Use &lt;F6&gt; and &lt;F5&gt; to move highlighted item up and down.</div>	
F1 Help	↑↓ Select Item	F5/F6 Change Values		F9 Setup Defaults	
Esc Exit	←→ Select Menu	Enter Select	► Sub-Menu	F10 Save and Exit	

# Exit

The Exit screen contains parameters that help safeguard and protect your computer from unauthorized use.

PhoenixBIOS Setup Utility					
Info.	Main	Advanced	Security	Boot	Exit
<div>Exit Saving Changes</div> <div>Exit Discarding Changes</div> <div>Load Setup Defaults</div> <div>Discard Changes</div> <div>Save Changes</div>					Item Specific Help
					Exit System Setup and save your changes to CMOS.
F1 Help	↑ ↓ Select Item	F5/F6 Change Values	F9 Setup Defaults		
Esc Exit	← → Select Menu	Enter Select ▶ Sub-Menu	F10 Save and Exit		

The table below describes the parameters in this screen.

Parameter	Description
Exit Saving Changes	Exit System Setup and save your changes to CMOS.
Exit Discarding Changes	Exit utility without saving setup data to CMOS.
Load Setup Default	Load default values for all SETUP item.
Discard Changes	Load previous values from CMOS for all SETUP items.
Save Changes	Save Setup Data to CMOS.

---

## BIOS Flash Utility

The BIOS flash memory update is required for the following conditions:

- ☐ New versions of system programs
- ☐ New features or options
- ☐ Restore a BIOS when it becomes corrupted.

Use the Phlash utility to update the system BIOS flash ROM.

**NOTE:** If you do not have a crisis recovery diskette at hand, then you should create a **Crisis Recovery Diskette** before you use the Phlash utility.

**NOTE:** Do not install memory-related drivers (XMS, EMS, DPML) when you use the Phlash.

**NOTE:** Please use the AC adaptor power supply when you run the Phlash utility. If the battery pack does not contain enough power to finish BIOS flash, you may not boot the system because the BIOS is not completely loaded.

Follow the steps below to run the Phlash.

1. Prepare a bootable diskette.
2. Copy the Phlash utilities to the bootable diskette.
3. Then boot the system from the bootable diskette. The Phlash utility has auto-execution function.



## Machine Disassembly and Replacement

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This chapter contains step-by-step procedures on how to disassemble the notebook computer for maintenance and troubleshooting.

To disassemble the computer, you need the following tools:

- ☐ Wrist grounding strap and conductive mat for preventing electrostatic discharge
- ☐ Small Philips screwdriver
- ☐ Philips screwdriver
- ☐ Flat blade screwdriver
- ☐ Plastic flat blade screwdriver
- ☐ Hex wrench (2.5mm)
- ☐ Tweezers

**NOTE:** The screws for the different components vary in size. During the disassembly process, group the screws with the corresponding components to avoid mismatch when putting back the components. When you remove the stripe cover, please be careful not to scrape the cover.

---

## General Information

### Before You Begin

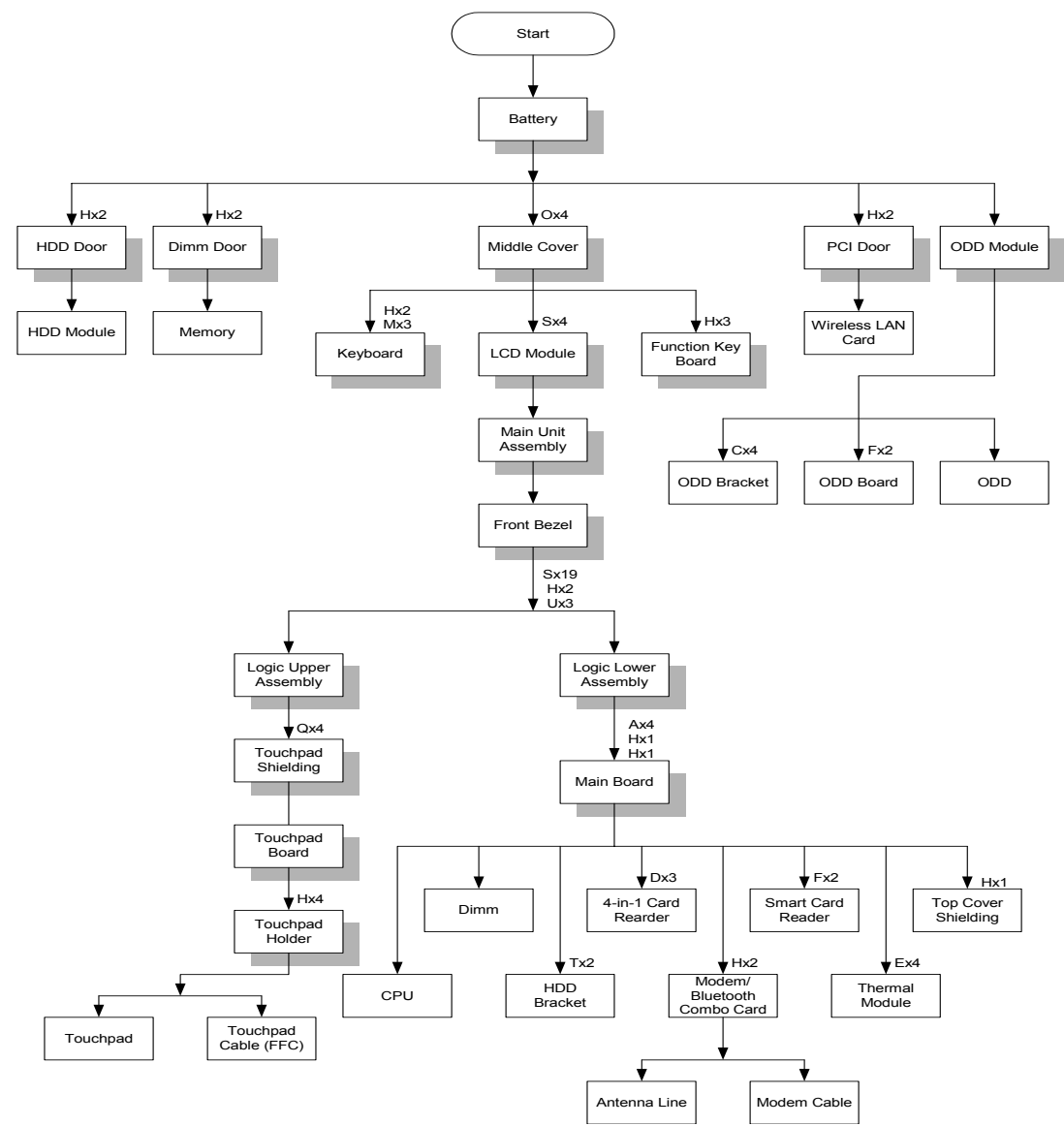
Before proceeding with the disassembly procedure, make sure that you do the following:

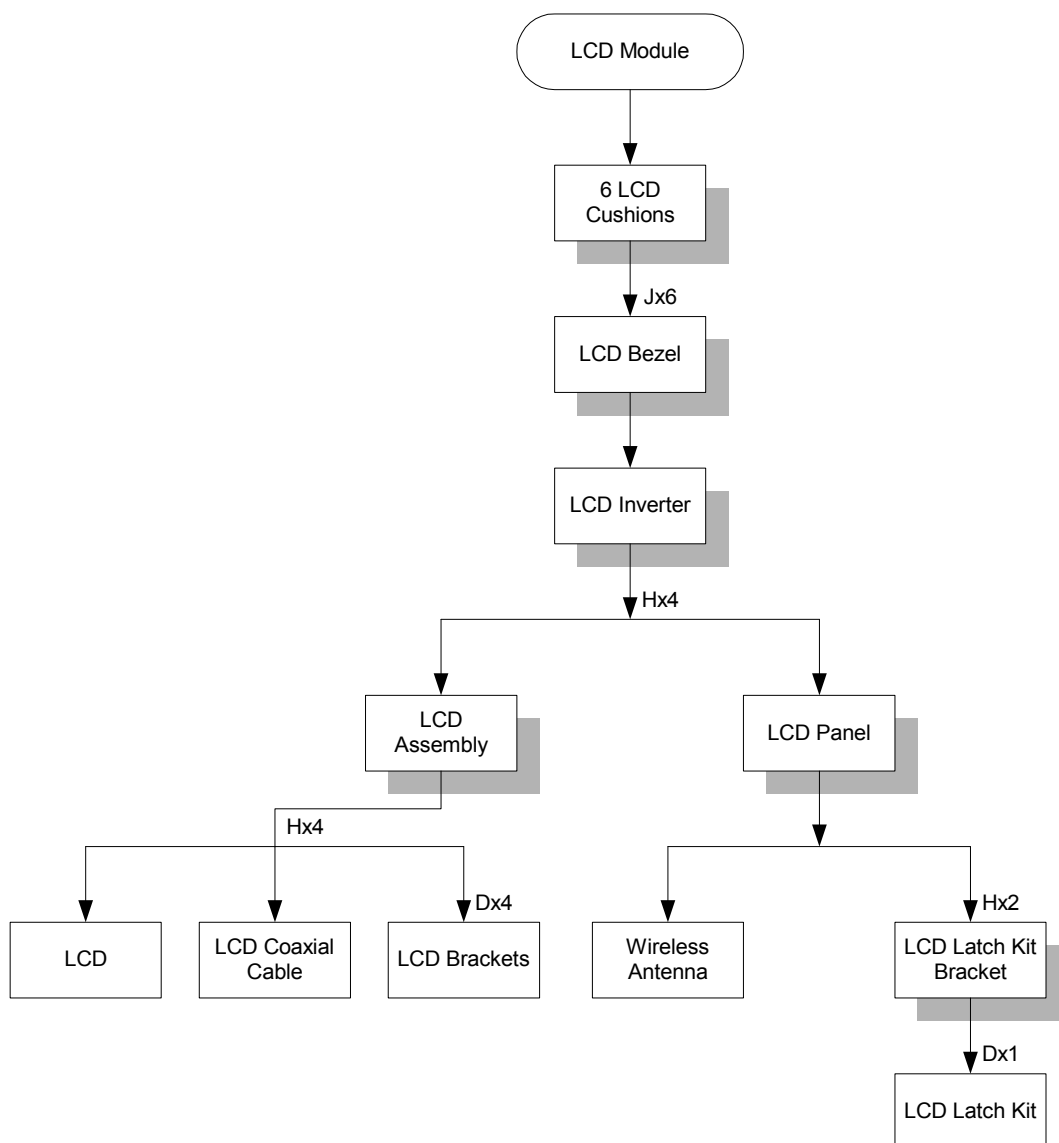
1. Turn off the power to the system and all peripherals.
2. Unplug the AC adapter and all power and signal cables from the system.
3. Remove the battery pack.

**NOTE:** Ferrari 3200 series product uses mylar or tape to fasten the FFC/FPC/connectors/cable, you may need to tear the tape or mylar before you disconnect different FFC/FPC/connectors.

# Disassembly Procedure Flowchart

The flowchart on the succeeding page gives you a graphic representation on the entire disassembly sequence and instructs you on the components that need to be removed during servicing. For example, if you want to remove the system board, you must first remove the keyboard, then disassemble the inside assembly frame in that order.





### Screw List

Item	Description
A	NUT-I/O
B	SCREW M1.6X4.0-I-NI-NYLOK
C	SCREW M2.0X2.5-I-NI-NYLOK
D	SCREW M2.0X3.0-I-NI-NYLOK
E	SCREW M2.0X3.5-I-NI-NYLOK
F	SCREW M2.0X5-I-NI-NYLOK
G	SCREW M2.5X3-I-NI-NYLOK
H	SCREW M2.5X4.0-B-NI-NYLOK
I	SCREW M2.5X4-I-NYLOK
J	SCREW M2.5X5.0-I-NI-NYLOK
K	SCREW M2.5X5.5-P-NI-NYLOK



---

Item	Description
L	SCREW M2.5X0.45+7I-NYLOK
M	SCREW M1.7X3.5-I-BZN
N	SCREW M2X3-I-BNI-NYLOK
O	SCREW M2.0X5.0-I-BNI-NYLOK
P	SCREW M2.0X6.0-I-NI-NYLOK
Q	SCREW M2.5X2-I-NI-NYLOK
R	SCREW M2.5X4-I-BNI
S	SCREW M2.5X7
T	SCREW M3.0X3.5
U	SCREW M2.5X5 (BLACK)

---

## Removing the Battery Pack

1. Release the battery lock.
2. Slide the battery latch then remove the battery.



---

## Removing the Optical Module/HDD Module/Wireless Lan Card and LCD module

### Removing the Optical Module

1. Slide the optical disk drive latch.
2. Remove the ODD module.



### Removing the HDD Module

1. Remove the two screws holding the HDD cover.
2. Remove the HDD cover.
3. Remove the HDD module.



### Removing the Wireless LAN Card

1. Remove the screw that secures the PCI door then remove the PCI door.
2. Disconnect the right and the left wireless antenna.
3. Pop out the wireless LAN card then remove it.



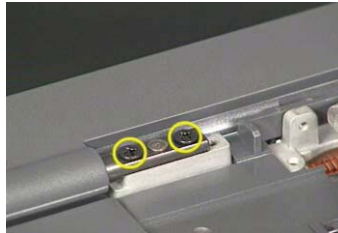
---

## Removing the LCD Module

1. Remove the four screws that secures the middle cover; two one each side.
2. Detach middle cover with the assistance of a plastic flat head screw driver.
3. Disconnect the LCD cable then take out the cable from the upper case.



4. Disconnect the left wireless LAN antenna line. Then take out the antenna from the upper case with a tweezers.
5. Unscrew the four screws holding the LCD hinges; two on each side.
6. Then remove the entire LCD module.



---

## Disassembling the Main Unit

### Remove the function key board and the keyboard

1. Take the wireless antenna out of the hook on the function key board.
2. Disconnect function key board connector
3. Unscrew the three screws holding the function key board.



4. Remove the three screws that secure the keyboard.
5. Turn over the unit and remove the two screws as the picture shows.
6. Turn over the keyboard. Disconnect the keyboard FFC then remove the keyboard.



### Separate the main unit into the logic upper and the logic lower assembly

1. Remove the three screws on the rear panel.
2. Unscrew the 19 screws on the bottom panel.
3. Detach the front bezel from the main unit.



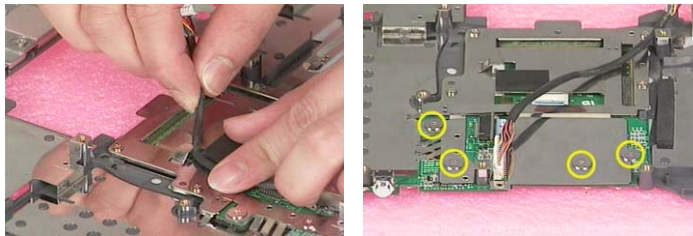
4. Remove the two screws. Then take the right and the left antenna off the main unit.
5. Disconnect the touchpad cable.
6. Pull out the right and the left wireless LAN antenna, then detach the logic upper assembly from the logic lower assembly.





## Disassembling the logic upper assembly

1. Take out the touchpad cable from the small hook on touchpad holder.
2. Remove the four screws holding the touchpad shielding and the touchpad board.



3. Disconnect the touchpad FFC from the touchpad board.
4. Remove the touchpad board.
5. Remove the wireless and bluetooth button off the touchpad board.

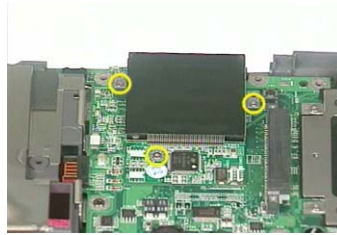
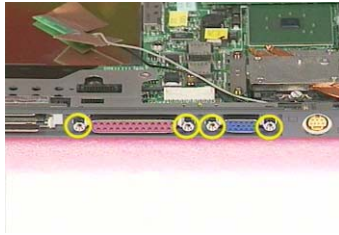


6. Remove the four screws that fasten the touchpad holder.
7. Remove the touchpad off the logic upper assembly.
8. Disconnect touchpad FFC.

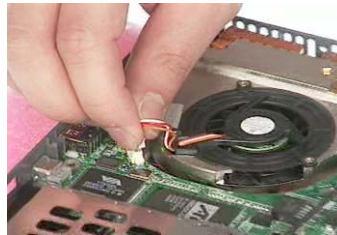


## Disassembling the logic lower assembly

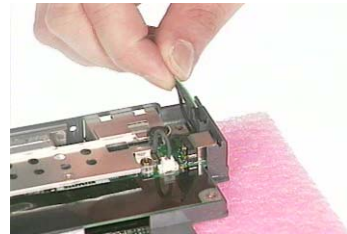
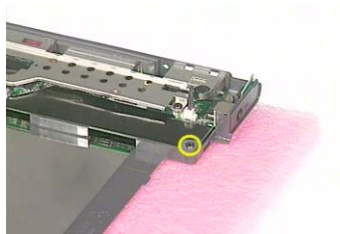
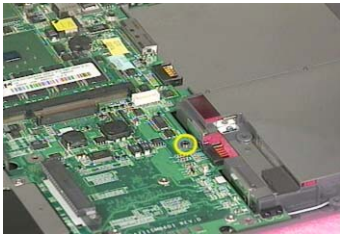
1. In order to take out the main board from the upper case, first remove the four screws that fasten the top cover shielding.
2. Remove the three screws holding the 4-in-1 card reader, then remove it.



3. Unscrew the four screws that secure the thermal module.
4. Disconnect the fan connector then remove the thermal module.



5. Remove one screw that secures the main board as picture shows.
6. Remove another screw that fastens the main board.
7. Take out the bluetooth antenna.

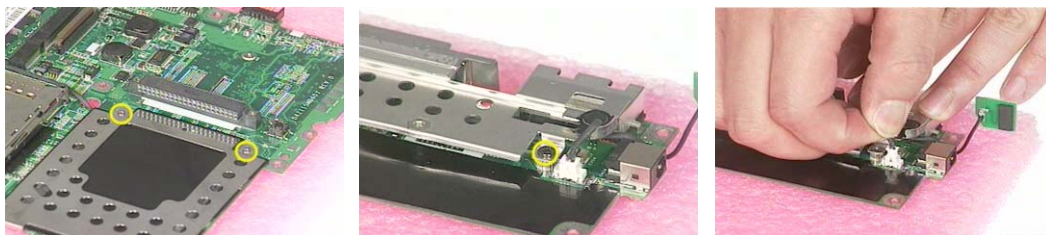


8. Disconnect the speaker set cable.
9. To remove the main board from the lower case assembly, first press the PCMCIA card button.
10. Then take the main board off the lower case assembly.



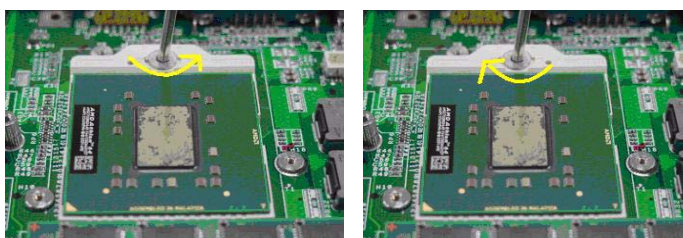
11. Unscrew the two screws that fasten the HDD bracket.
12. Remove one screw holding the top cover shielding.

- 13.** Disconnect the microphone cable. Then remove the top cover shielding.



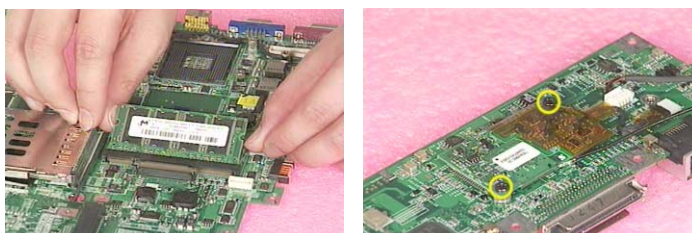
- 14.** Use a hex wrench (2.5mm) to turn the CPU lock counter clock-wise. Then remove the CPU.

- 15.** Put the CPU back to the socket then use a hex wrench (2.5mm) to fasten the CPU lock as shown.



- 16.** Pop out the memory then remove it.

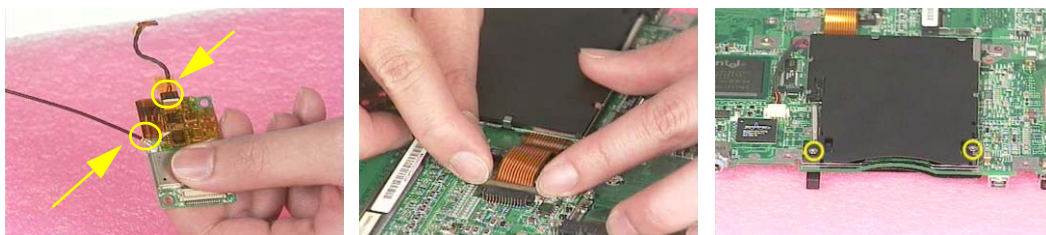
- 17.** Unscrew the two screws that secure the modem/bluetooth combo card. Remove the modem/bluetooth combo card then disconnect the connector.



- 18.** Disconnect the bluetooth antenna and the modem cable.

- 19.** Disconnect the smart card reader FPC.

- 20.** Unscrew the two screws holding the smart card reader then remove it.

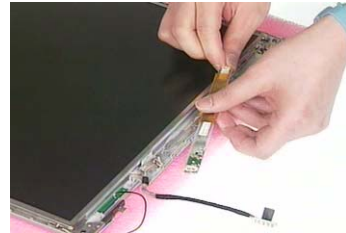




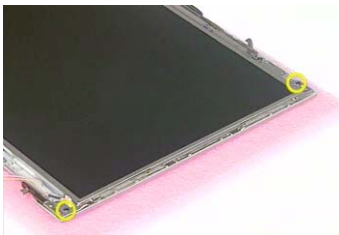
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## Disassembling the LCD Module

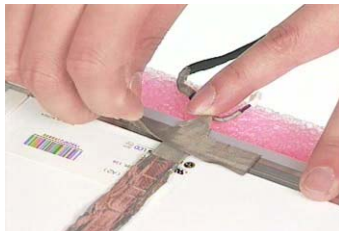
1. Remove the six screw pad and the six screws.
2. Detach the LCD bezel carefully.
3. Disconnect LCD inverter.



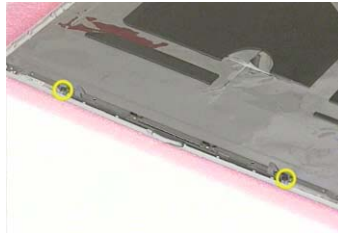
4. Remove the two screws holding the LCD to LCD panel.
5. Then remove the LCD.
6. Remove the four screws that fasten the right and the left LCD brackets. Then remove the right and the left LCD brackets.



7. Tear off the electric conductive tape that fastens the LCD coaxial cable.
8. Tear off another electric conductive tape that fastens the LCD coaxial cable.
9. Disconnect the LCD coaxial cable.



10. Detach the wireless antenna from the LCD panel.
11. Remove the two screws holding the LCD latch kit.
12. Remove the LCD latch kit bracket.



- 13.** Unhook the spring.
- 14.** Remove the screw that fastens the LCD latch kit.
- 15.** Then remove the LCD latch kit.



---

## Disassembling the External Modules

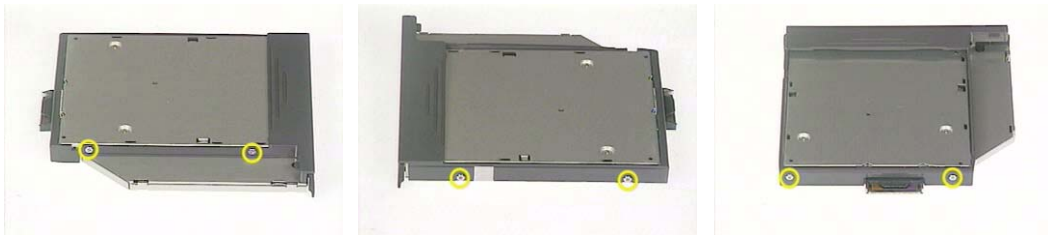
### Disassembling the HDD Module

1. Remove the four screws holding the HDD bracket; two on each side.
2. Take out the HDD from the HDD bracket.

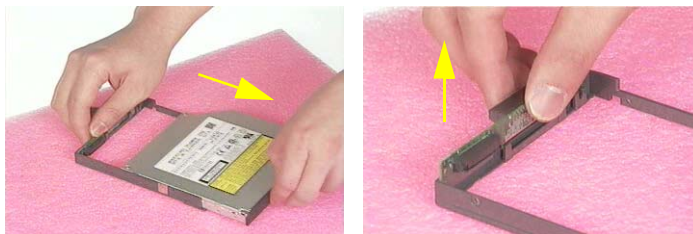


### Disassembling the Optical Drive Module

1. Remove the two screws holding the ODD bracket.
2. Remove another screw as the picture shows.
3. Then remove the last two screws on the back side of the ODD module.



4. Slide the ODD from the ODD bracket.
5. Then remove the optical bracket.



6. In order to open the ODD, use an uncurved pin to press the emergency eject hole.
7. Remove the three screws that fasten the ODD door.
8. Then detach the ODD door.





## Troubleshooting

Use the following procedure as a guide for computer problems.

**NOTE:** The diagnostic tests are intended to test this model. Non-Acer products, prototype cards, or modified options can give false errors and invalid system responses.

1. Duplicate symptom and obtain the failing symptoms in as much detail as possible.
2. Distinguish symptom. Verify the symptoms by attempting to re-create the failure by running the diagnostic test or by repeating the same operation.
3. Disassemble and assemble the unit without any power sources.
4. If any problem occurs, you can perform visual inspection before you follow this chapter's instructions. You can check the following:
  - power cords are properly connected and secured;
  - there are no obvious shorts or opens;
  - there are no obviously burned or heated components;
  - all components appear normal.
5. Use the following table with the verified symptom to determine which page to go to.

Symptoms (Verified)	Go To
Power failure. (The power indicator does not go on or stay on.)	"Power System Check" on page 63.
POST does not complete. No beep or error codes are indicated.	"Power-On Self-Test (POST) Error Message" on page 65 "Undetermined Problems" on page 77
POST detects an error and displayed messages on screen.	"Error Message List" on page 66
Other symptoms (i.e. LCD display problems or others).	"Power-On Self-Test (POST) Error Message" on page 65
Symptoms cannot be re-created (intermittent problems).	Use the customer-reported symptoms and go to "Power-On Self-Test (POST) Error Message" on page 65 "Intermittent Problems" on page 76 "Undetermined Problems" on page 77

---

# System Check Procedures

## External Diskette Drive Check

Do the following to isolate the problem to a controller, driver, or diskette. A write-enabled, diagnostic diskette is required.

**NOTE:** Make sure that the diskette does not have more than one label attached to it. Multiple labels can cause damage to the drive or cause the drive to fail.

Do the following to select the test device.

1. Boot from the diagnostics diskette and start the diagnostics program.
2. See if FDD Test is passed as the program runs to FDD Test.
3. Follow the instructions in the message window.

If an error occurs with the internal diskette drive, reconnect the diskette connector on the system board.

If the error still remains:

1. Reconnect the external diskette drive/DVD-ROM module.
2. Replace the external diskette drive/CD-ROM module.
3. Replace the main board.

## External CD-ROM Drive Check

Do the following to isolate the problem to a controller, drive, or CD-ROM. Make sure that the CD-ROM does not have any label attached to it. The label can cause damage to the drive or can cause the drive to fail.

Do the following to select the test device:

1. Boot from the diagnostics diskette and start the diagnostics program.
2. See if CD-ROM Test is passed when the program runs to CD-ROM Test.
3. Follow the instructions in the message window.

If an error occurs, reconnect the connector on the System board. If the error still remains:

1. Reconnect the external diskette drive/CD-ROM module.
2. Replace the external diskette drive/CD-ROM module.
3. Replace the main board.

## Keyboard or Auxiliary Input Device Check

Remove the external keyboard if the internal keyboard is to be tested.

If the internal keyboard does not work or an unexpected character appears, make sure that the flexible cable extending from the keyboard is correctly seated in the connector on the system board.

If the keyboard cable connection is correct, run the Keyboard Test.

If the tests detect a keyboard problem, do the following one at a time to correct the problem. Do not replace a non-defective FRU:

1. Reconnect the keyboard cables.
2. Replace the keyboard.
3. Replace the main board.

The following auxiliary input devices are supported by this computer:

- ☐ Numeric keypad
- ☐ External keyboard

If any of these devices do not work, reconnect the cable connector and repeat the failing operation.

---

## Memory check

Memory errors might stop system operations, show error messages on the screen, or hang the system.

1. Boot from the diagnostics diskette and start the doagmpstotics program (please refer to main board).
2. Go to the diagnostic memory in the test items.
3. Press F2 in the test items.
4. Follow the instructions in the message window.

**NOTE:** Make sure that the DIMM is fully installed into the connector. A loose connection can cause an error.

## Power System Check

To verify the symptom of the problem, power on the computer using each of the following power sources:

1. Remove the battery pack.
2. Connect the power adapter and check that power is supplied.
3. Disconnect the power adapter and install the charged battery pack; then check that power is supplied by the battery pack.

If you suspect a power problem, see the appropriate power supply check in the following list:

- ☐ "Check the Battery Pack" on page 64

---

## Check the Battery Pack

To check the battery pack, do the following:

From Software:

1. Check out the Power Management in control Panel
2. In Power Meter, confirm that if the parameters shown in the screen for Current Power Source and Total Battery Power Remaining are correct.
3. Repeat the steps 1 and 2, for both battery and adapter.
4. This helps you identify first the problem is on recharging or discharging.

From Hardware:

1. Power off the computer.
2. Remove the battery pack and measure the voltage between battery terminals 1(+) and 6(ground). See the following figure
3. If the voltage is still less than 7.5 Vdc after recharging, replace the battery.

To check the battery charge operation, use a discharged battery pack or a battery pack that has less than 50% of the total power remaining when installed in the computer.

If the battery status indicator does not light up, remove the battery pack and let it return to room temperature. Re-install the battery pack.

If the charge indicator still does not light up, replace the battery pack. If the charge indicator still does not light up, replace the DC/DC charger board.

## Touchpad check

If the touchpad doesn't work, do the following actions one at a time to correct the problem. Do not replace a non-defective FRU:

1. After rebooting, run Tracking Pad PS2 Mode Driver. For example, run Syn touch driver.
2. Run utility with the PS/2 mouse function and check if the mouse is working.
3. If the the PS/2 mouse does not work, then check if the main board to switch board FPC is connected O.K.
4. If the main board to switch board FPC is connected well, then check if the FCC on touch pad PCB connects properly.
5. If the FFC on touch pad PCB connects properly, then check if LS851 JP1 Pin6=5V are pulse. If yes, then replace switch board. If no, then go to next step.
6. Replace touch pad PCB.
7. If the touch pad still does not work, then replace FPC on Track Pad PCB.

After you use the touchpad, the pointer drifts on the screen for a short time. This self-acting pointer movement can occur when a slight, steady pressure is applied to the touchpad pointer. This symptom is not a hardware problem. No service actions are necessary if the pointer movement stops in a short period of time.



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## Power-On Self-Test (POST) Error Message

The POST error message index lists the error message and their possible causes. The most likely cause is listed first.

**NOTE:** Perform the FRU replacement or actions in the sequence shown in FRU/Action column, if the FRU replacement does not solve the problem, put the original part back in the computer. Do not replace a non-defective FRU.

This index can also help you determine the next possible FRU to be replaced when servicing a computer.

If the symptom is not listed, see “Undetermined Problems” on page 77.

The following lists the error messages that the BIOS displays on the screen and the error symptoms classified by function.

**NOTE:** Most of the error messages occur during POST. Some of them display information about a hardware device, e.g., the amount of memory installed. Others may indicate a problem with a device, such as the way it has been configured.

**NOTE:** If the system fails after you make changes in the BIOS Setup Utility menus, reset the computer, enter Setup and install Setup defaults or correct the error.

---

## Index of Error Messages

### Error Message List

Error Messages	FRU/Action in Sequence
Struck Key	See “Keyboard or Auxiliary Input Device Check” on page 62
System CMOS checksum bad - Default configuration used	RTC battery Run BIOS Setup Utility to reconfigure system, then reboot system.
Real time clock error	RTC battery Run BIOS Setup Utility to reconfigure system time, then reboot system. Main board
Previous boot incomplete - Default configuration used	“Load Default Settings” in BIOS Setup Utility. RTC batter Main board.
Invalid System Configuration Data	“Load Default Settings” in BIOS Setup Utility. Main board.
Operating system not found	Enter Setup and see if fixed disk and drive A are properly identified. Diskette drive Hard disk drive Main board.

## Error Message List

No beep Error Messages	FRU/Action in Sequence
Power-on indicator turns off and LCD is blank.	Power source (battery pack and power adapter.) See "Power System Check" on page 63 Ensure every connector is connected tightly and correctly. Reconnect the DIMM. Main board.
Power-on indicator turns on and LCD is blank.	Power source (battery pack and power adapter.) See "Power System Check" on page 63 Reconnect the LCD connector Hard disk drive LCD cable LCD inverter LCD Main board
Power-on indicator turns on and LCD is blank. But you can see POST on an external CRT.	Reconnect the LCD connectors. LCD cable LCD inverter LCD Main board
Power-on indicator turns on and a blinking cursor shown on LCD during POST.	Ensure every connector is connected tightly and correctly. Main board

## POST Codes

Code	Beeps	POST Routine Description
02h		Verify Real Mode
03h		Disable Non-Maskable Interrupt (NMI)
04h		Get CPU type
06h		Initialize system hardware
08h		Initialize chipset with initial POST values
09h		Set IN POST flag
0Ah		Initialize CPU registers
0Bh		Enable CPU cache
0Ch		Initialize caches to initial POST values
0Eh		Initialize I/O component
0Fh		Initialize the local bus IDE
10h		Initialize Power Management
11h		Load alternate registers with initial POST values
12h		Restore CPU control word during warm boot
13h		Initialize PCI Bus Mastering devices
14h		Initialize keyboard controller
16h	1-2-2-3	BIOS ROM checksum
17h		Initialize cache before memory autosize
18h		8254 timer initialization
1Ah		8237 DMA controller initialization
1Ch		Reset Programmable Interrupt Controller
20h	1-3-1-1	Test DRAM refresh
22h	1-3-1-3	Test 8742 Keyboard Controller
24h		Set ES segment register to 4 GB
26h		Enable A20 line
28h		Autosize DRAM
29h		Initialize POST Memory Manager
2Ah		Clear 215 KB base RAM
2Ch	1-3-4-1	RAM failure on address line xxxx
2Eh	1-3-4-3	RAM failure on data bits xxxx of low byte of memory bus
2Fh		Enable cache before system BIOS shadow
30h	1-4-1-1	RAM failure on data bits xxxx of high byte of memory bus
32h		Test CPU bus-clock frequency
33h		Initialize Phoenix Dispatch Manager
36h		Warm start shut down
38h		Shadow system BIOS ROM
3Ah		Autosize cache
3Ch		Advanced configuration of chipset registers
3Dh		Load alternate registers with CMOS values
42h		Initialize interrupt vectors
45h		POST device initialization
46h	2-1-2-3	Check ROM copyright notice

Code	Beeps	POST Routine Description
48h		Check video configuration against CMOS
49h		Initialize PCI bus and devices
4Ah		Initialize all video adapters in system
4Bh		QuietBoot start (optional)
4Ch		Shadow video BIOS ROM
4Eh		Display BIOS copyright notice
50h		Display CPU type and speed
51h		Initialize EISA board
52h		Test keyboard
54h		Set key click if enabled
58h	2-2-3-1	Test for unexpected interrupts
59h		Initialize POST display service
5Ah		Display prompt "Press F2 to enter SETUP"
5Bh		Disable CPU cache
5Ch		Test RAM between 512 and 640 KB
60h		Test extended memory
62h		Test extended memory address lines
64h		Jump to User Patch1
66h		Configure advanced cache registers
67h		Initialize Multi Processor APIC
68h		Enable external and CPU caches
69h		Setup System Management Mode (SMM) area
6Ah		Display external L2 cache size
6Bh		Load custom defaults (optional)
6Ch		Display shadow-area message
6Eh		Display possible high address for UMB recovery
70h		Display error messages
72h		Check for configuration errors
76h		Check for keyboard errors
7Ch		Set up hardware interrupt vectors
7Eh		Initialize coprocessor if present
80h		Disable onboard Super I/O ports and IRQs
81h		Late POST device initialization
82h		Detect and install external RS232 ports
83h		Configure non-MCD IDE controllers
84h		Detect and install external parallel ports
85h		Initialize PC-compatible PnP ISA devices
86h		Re-initialize onboard I/O ports
87h		Configure Motherboard Configurable Devices (optional)
88h		Initialize BIOS Area
89h		Enable Non-Maskable Interrupts (NMIs)
8Ah		Initialize Extended BIOS Data Area
8Bh		Test and initialize PS/2 mouse
8Ch		Initialize floppy controller

Code	Beeps	POST Routine Description
8Fh		Determine number of ATA drives (optional)
90h		Initialize hard-disk controllers
91h		Initialize local-bus hard-disk controllers
92h		Jump to UserPatch2
93h		Build MPTABLE for multi-processor boards
95h		Install CD ROM for boot
96h		Clear huge ES segment register
97h		Fixup Multi Processor table
98h	1-2	Search for option ROMs. One long, two short beeps on checksum failure.
99h		Check for SMART drive (optional)
9Ah		Shadow option ROMs
9Ch		Set up Power Management
9Dh		Initialize security engine (optional)
9Eh		Enable hardware interrupts
9Fh		Determine number of ATA and SCSI drives
A0h		Set time of day
A2h		Check key lock
A4h		Initialize Typematic rate
A8h		Erase F2 prompt
AAh		Scan for F2 key stroke
ACh		Enter SETUP
A Eh		Clear Boot flag
B0h		Check for errors
B2h		POST done- prepare to boot operating system
B4h	1	One short beep before boot
B5h		Terminate QuietBoot (optional)
B6h		Check password (optional)
B9h		Prepare Boot
BAh		Initialize DMI parameters
BBh		Initialize PnP Option ROMs
BCh		Clear parity checkers
BDh		Display MultiBoot menu
BEh		Clear screen (optional)
BFh		Check virus and backup reminders
C0h		Try to boot with INT 19
C1h		Initialize POST Error Manager (PEM)
C2h		Initialize error logging
C3h		Initialize error display function
C4h		Initialize system error handler
C5h		PnPnd dual CMOS (optional)
C6h		Initialize notebook docking (optional)
C7h		Initialize notebook docking late
C8h		Force check (optional)
C9h		Extended checksum (optional)
D2h		Unknown interrupt

---

Code	Beeps	For Boot Block in Flash ROM
E0h		Initialize the chipset
E1h		Initialize the bridge
E2h		Initialize the CPU
E3h		Initialize the system timer
E4h		Initialize system I/O
E5h		Check force recovery boot
E6h		Checksum BIOS ROM
E7h		Go to BIOS
E8h		Set Huge Segment
E9h		Initialize Multi Processor
EAh		Initialize OEM special code
EBh		Initialize PIC and DMA
ECh		Initialize Memory type
EDh		Initialize Memory size
EEh		Shadow Boot Block
EFh		System memory test
F0h		Initialize interrupt vectors
F1h		Initialize Run Time Clock
F2h		Initialize video
F3h		Initialize System Management Mode
F4h	1	Output one beep before boot
F5h		Boot to Mini DOS
F6h		Clear Huge Segment
F7h		Boot to Full DOS

# Index of Symptom-to-FRU Error Message

## LCD-Related Symptoms

Symptom / Error	Action in Sequence
LCD backlight doesn't work	First, plug a monitor to CRT port. Next, enter BIOS utility to running "Load Default Settings" then reboot the system. Reconnect the LCD connectors. Keyboard (if the brightness function key doesn't work). LCD cable LCD inverter LCD Main board
LCD is too dark LCD brightness cannot be adjusted	Enter BIOS Utility to execute "Load Setup Default Settings", then reboot system. Reconnect the LCD connectors. Keyboard (if the brightness function key doesn't work). LCD cable LCD inverter LCD Main board
Unreadable LCD screen Missing pels in characters Abnormal screen Wrong color displayed LCD has extra horizontal or vertical lines displayed.	Reconnect the LCD cable LCD cable LCD Main board

## Indicator-Related Symptoms

Symptom / Error	Action in Sequence
Indicator incorrectly remains off or on, but system runs correctly	Main board
HDD/CD-ROM active indicators cannot work	HDD/CD-ROM drive Device driver Main board

## Power-Related Symptoms

Symptom / Error	Action in Sequence
Power shuts down during operation	Power source (battery pack and power adapter). See "Power System Check" on page 63. Battery pack AC adapter See if the thermal module is overheat (Heat sink or fan). Main board
The system cannot power-on.	Power source (battery pack and power adapter). See "Power System Check" on page 63. Battery pack Power adapter CPU Main board
The system cannot power-off.	In Windows XP operating system, hold and press the power switch for more than 4 seconds. If the system can power off, then the main board is OK. Verify OS in the HDD. Main board



### Power-Related Symptoms

Symptom / Error	Action in Sequence
Battery can't be charged or discharged	See "Check the Battery Pack" on page 64. Battery pack Main board
System hang during POST	ODD/HDD/FDD/RAM module Main board

### PCMCIA-Related Symptoms

Symptom / Error	Action in Sequence
System cannot detect the PC Card (PCMCIA)	PCMCIA slot assembly Main board
PCMCIA slot pin is damaged.	PCMCIA slot assembly
PC Card cannot be inserted or ejected	Check if the PCMCIA slot is blocked Main board

### Memory-Related Symptoms

Symptom / Error	Action in Sequence
Memory count (size) appears different from actual size.	Enter BIOS Setup Utility to execute "Load Default Settings" then reboot system. RAM module Main board Check BIOS revision
System can power on, but you hear two long beeps: "B--, B--" and the LCD is blank.	Reinsert DIMM DIMM Main board

### Speaker-Related Symptoms

Symptom / Error	Action in Sequence
In Windows, multimedia programs, no sound comes from the computer.	OS volume control Audio driver Speaker Main board
Internal speakers make noise or emit no sound.	Speaker Main board
Microphone cannot work	Audio driver Volume control in Windows XP Main board

### Power Management-Related Symptoms

Symptom / Error	Action in Sequence
The system will not enter hibernation mode	Power option in Windows XP Hard disk drive Main board
The system doesn't enter standby mode after closing the lid of the portable computer.	Driver of Power Option Properties Lid close switch in upper case Main board

## Power Management-Related Symptoms

Symptom / Error	Action in Sequence
The system doesn't resume from hibernation/standby mode.	Connect AC adapter then check if the system resumes from Standby/Hibernation mode. Check if the battery is low. Hard disk drive Main board
The system doesn't resume from standby mode after opening the lid of the portable computer.	LCD cover switch Main board
Battery fuel gauge in Windows doesn't go higher than 90%.	Refresh battery (continue use battery until power off, then charge battery). Battery pack Main board
System hangs intermittently.	Reconnect hard disk/CD-ROM drives. Main board

## Peripheral-Related Symptoms

Symptom / Error	Action in Sequence
System configuration does not match the installed devices.	Enter BIOS Setup Utility to execute "Load Setup defaults", then reboot system. Reconnect hard disk/CD-ROM drives/FDD or other peripherals. Main board
External display does not work correctly.	Press Fn+F5, LCD/CRT/Both display switching Keyboard Main board
USB does not work correctly	Main board
Print problems.	Enter BIOS Setup Utility to execute "Load Default Settings" then reboot the system. Run printer self-test. Printer driver Printer cable Printer Main board
Parallel port device problems	Enter BIOS Setup Utility to execute "Load Default Settings" then reboot the system. Device driver Device cable Device Main board

## Keyboard/Touchpad-Related Symptoms

Symptom / Error	Action in Sequence
Keyboard (one or more keys) does not work.	Reconnect the keyboard cable. Keyboard Main board
Touchpad does not work.	Reconnect touchpad cable. Touchpad board Main board

---

### Modem/LAN-Related Symptoms

Symptom / Error	Action in Sequence
Internal modem does not work correctly.	Phone cable Driver Reconnect the Internal modem cable to the main board tightly. Main board
Internal LAN does not work correctly	Lan cable Driver Main board

**NOTE:** If you cannot find a symptom or an error in this list and the problem remains, see “Undetermined Problems” on page 77.

---

## Intermittent Problems

Intermittent system hang problems can be caused by a variety of reasons that have nothing to do with a hardware defect, such as: cosmic radiation, electrostatic discharge, or software errors. FRU replacement should be considered only when a recurring problem exists.

When analyzing an intermittent problem, do the following:

1. Run the diagnostic test for the system board in loop mode at least 10 times.
2. If no error is detected, do not replace any FRU.
3. If any error is detected, replace the FRU. Rerun the test to verify that there are no more errors.

---

## Undetermined Problems

The diagnostic problems does not identify which adapter or device failed, which installed devices are incorrect, whether a short circuit is suspected, or whether the system is inoperative.

Follow these procedures to isolate the failing FRU (do not isolate non-defective FRU).

**NOTE:** Verify that all attached devices are supported by the computer.

**NOTE:** Verify that the power supply being used at the time of the failure is operating correctly. (See “Power System Check” on page 63):

1. Power-off the computer.
2. Visually check them for damage. If any problems are found, replace the FRU.
3. Remove or disconnect all of the following devices:
  - ☐ Non-Acer devices
  - ☐ Printer, mouse, and other external devices
  - ☐ Battery pack
  - ☐ Hard disk drive
  - ☐ DIMM
  - ☐ PC Cards
4. Power-on the computer.
5. Determine if the problem has changed.
6. If the problem does not recur, reconnect the removed devices one at a time until you find the failing FRU.
7. If the problem remains, replace the following FRU one at a time. Do not replace a non-defective FRU:
  - ☐ System board
  - ☐ LCD assembly

---

# How to Build NAPP Master Hard Disc Drive

## CD to Disk Recovery

1. Prepare NAPP CD, Recovery CD and System CD.
2. Put NAPP CD into the optical drive. Then boot up the system.
3. The system will ask you if you want to build NAPP Master HDD. Please press any key to continue.

```
=====
                        The HDD Must bigger then 20GB.
=====

Do you want to build NAPP Master HDD?
press any key to continue or Ctrl-C to exit
_
```

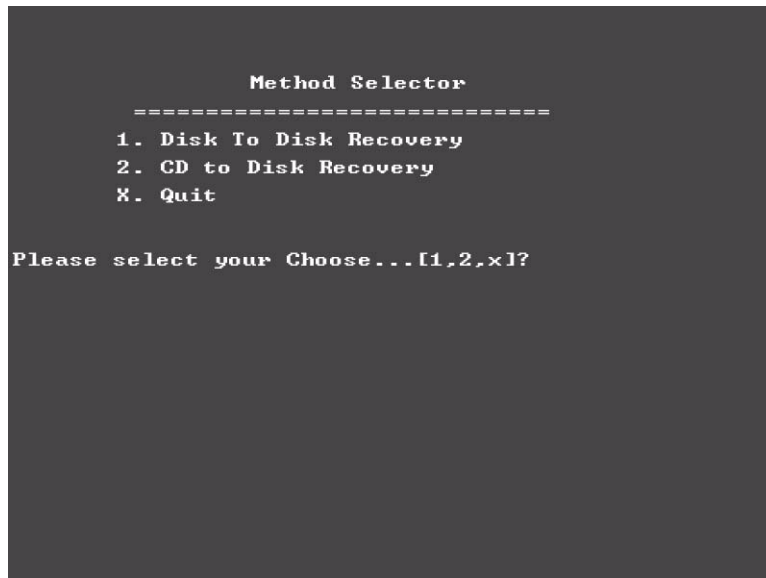
4. NAPP CD will start to preload the system, please click [Y].

```
Acer NAPP Preload Selector for Acer System Version 1.4.0.1
Copyright 2003 Acer Inc.

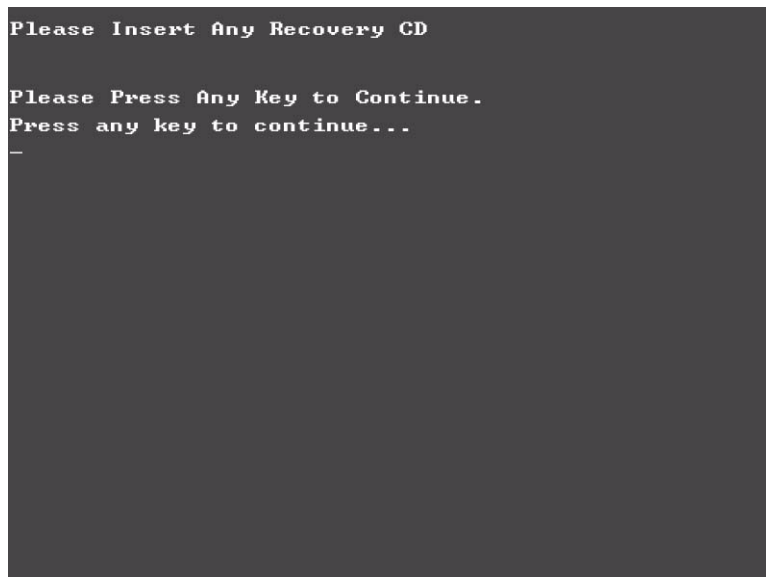
=====

This will preload your system. Are you sure?[Y,N]?
```

5. Select CD to Disk Recovery.



6. Put the Recovery CD to the optical drive. This step is to create image files to the system, you do not have to put the Recovery CD to the optical drive in order. Place one Recovery CD to the drive at one time till you finish all Recovery CDs.



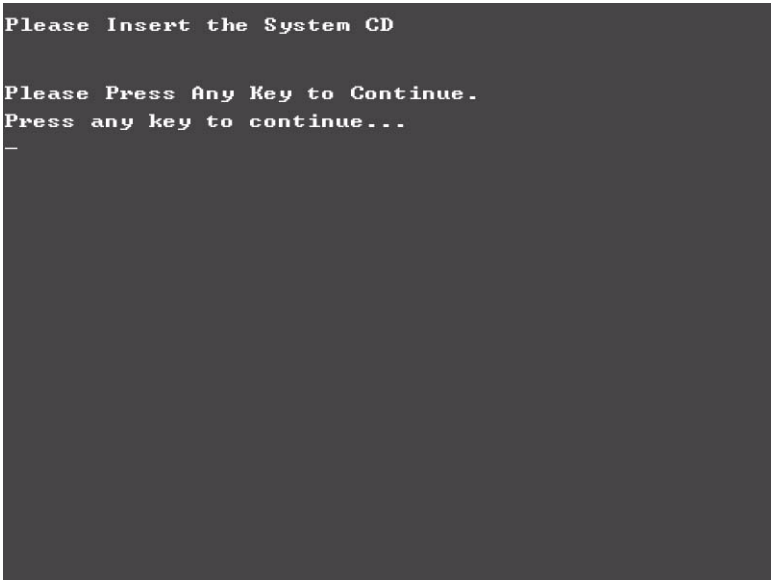
After you place the Recovery CD to the optical drive, you will see the display below.

---



```
Please Wait for COPYING .....  
X:\images \70E40I01.HDD
```

7. Then insert the System CD to the optical drive.



```
Please Insert the System CD  
  
Please Press Any Key to Continue.  
Press any key to continue...  
_
```

8. You will see the screen displaying “PASS” when the system has built NAPP Master hard disc drive.



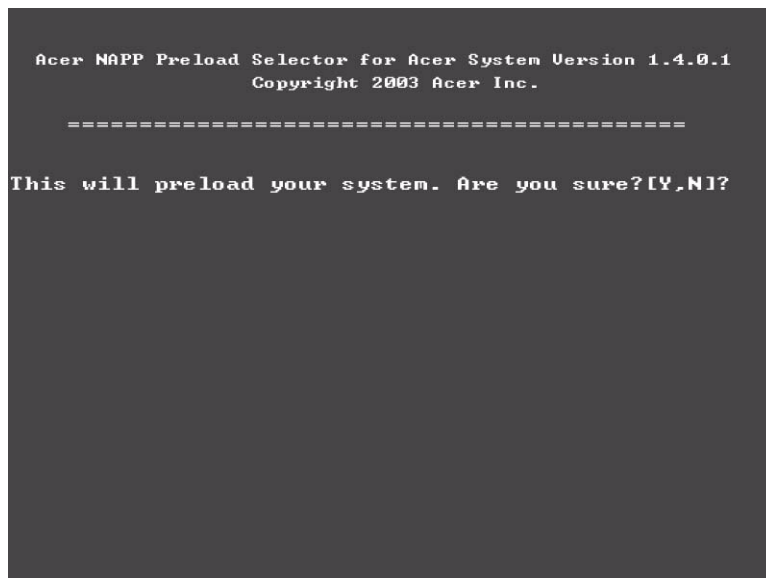


## Disk to Disk Recovery

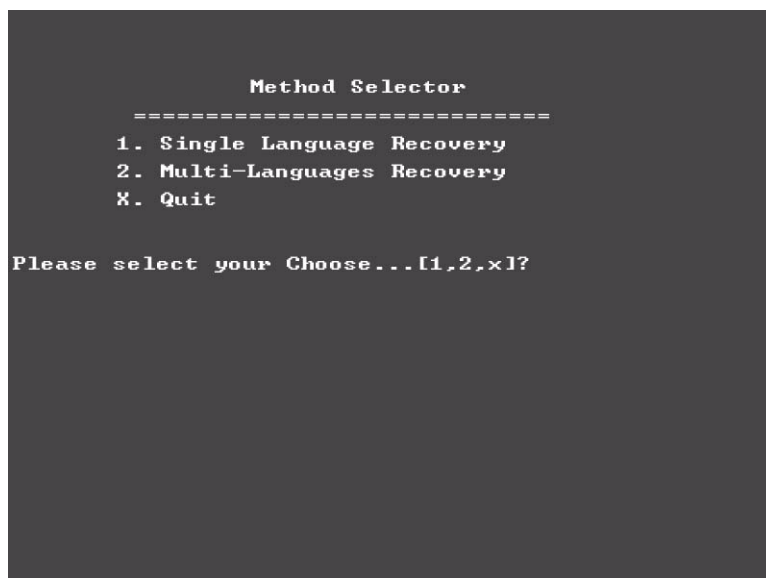
1. Prepare NAPP CD, Recovery CD and System CD.
2. Put NAPP CD into the optical drive. Then boot up the system.
3. The system will ask you if you want to build NAPP Master HDD. Please press any key to continue.



4. NAPP CD will start to preload the system, please click [Y].

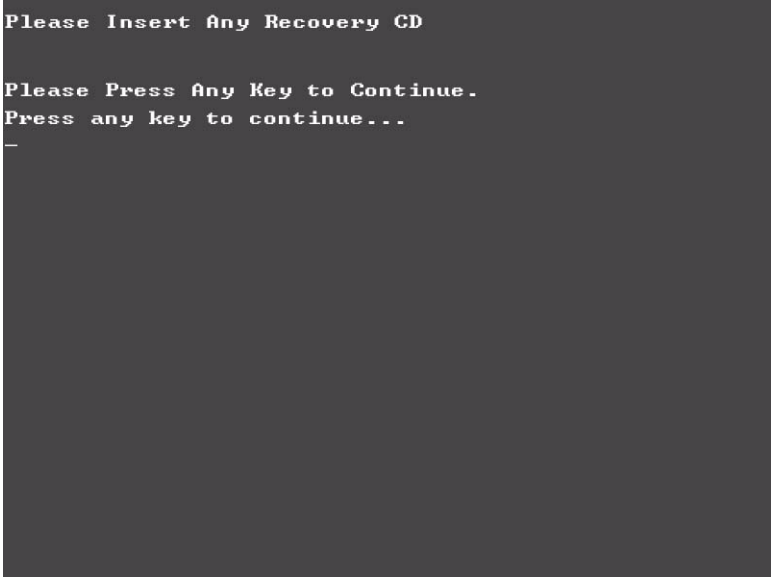


5. Select Disk to Disk Recovery. Then choose Single Language or Multi-Languages Recovery.  
**NOTE:** For Multi-Languages Recovery, not more than five languages could be loaded to the system.



6. Put the Recovery CD to the optical drive. This step is to create image files to the system, you do not have to put the Recovery CD to the optical drive in order. Place one Recovery CD to the drive at one time till you finish all Recovery CDs.

---



```
Please Insert Any Recovery CD

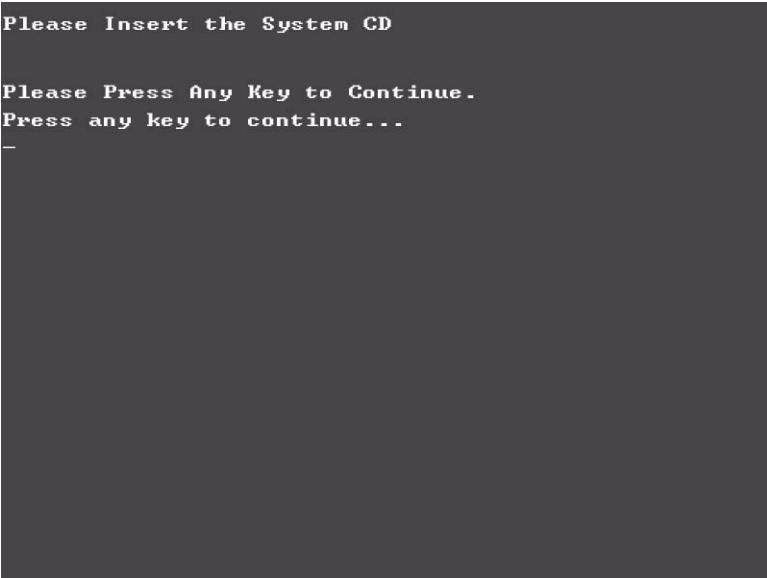
Please Press Any Key to Continue.
Press any key to continue...
_
```

After you place the Recovery CD to the optical drive, you will see the display below.



```
Please Wait for COPYING .....
X:\images \70E40101.HDD
```

7. Then insert the System CD to the optical drive.

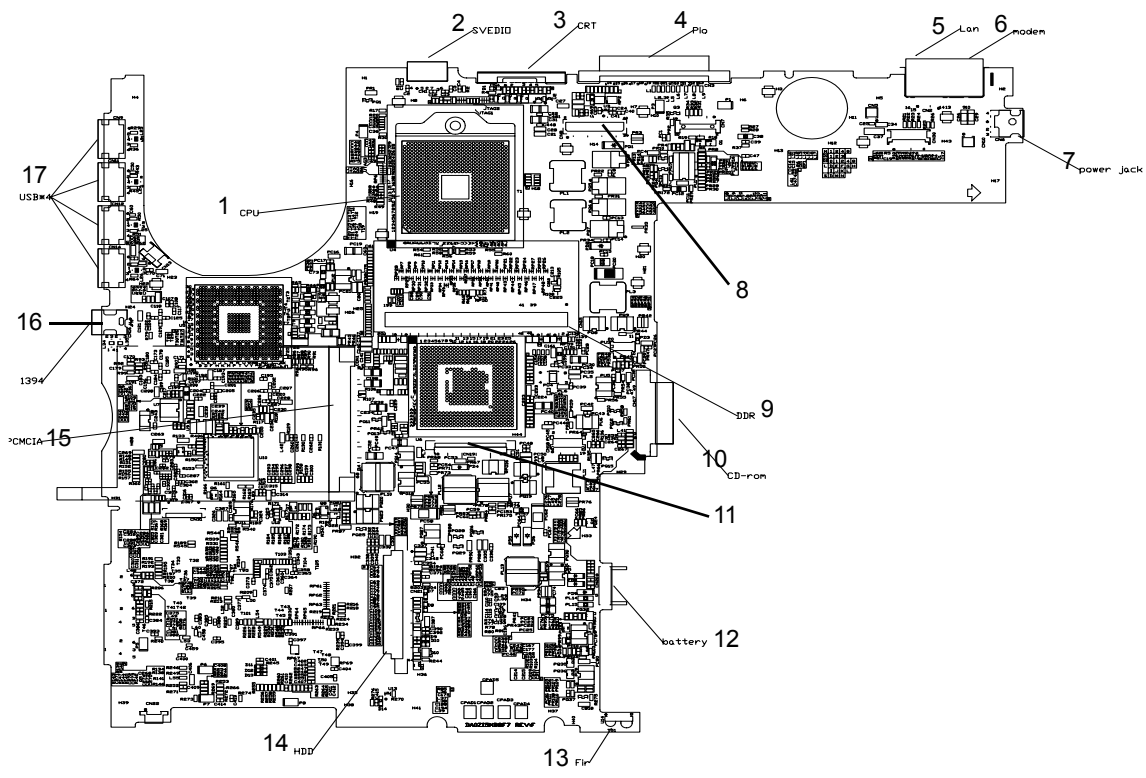


8. You will see the screen displaying “PASS” when the system has buit NAPP Master hard disc drive.



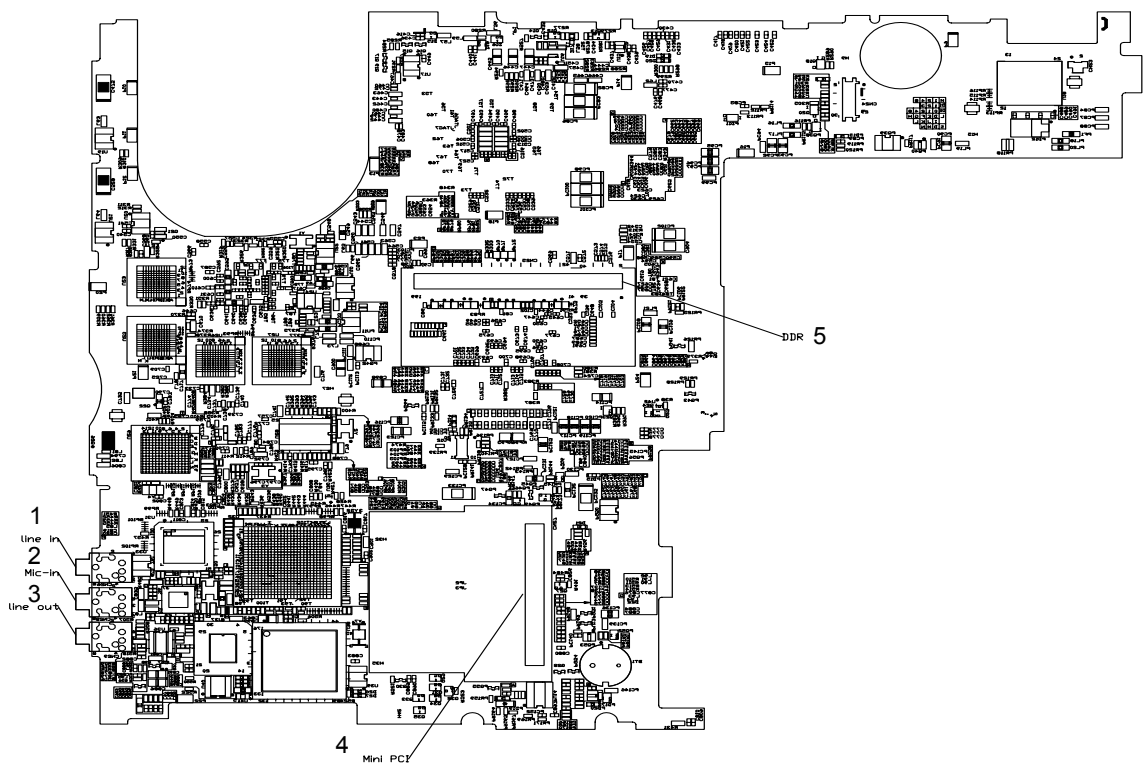
# Jumper and Connector Locations

## Top View



1	U4	CPU socket	10	CN17	Optical drive connector
2	CN1	S-video port	11	CN19	Keyboard connector
3	CN4	CRT	12	CN20	Main battery connector
4	CN3	Printer port	13	U14	IR
5	CN2	LAN Connector (RJ45)	14	CN21	HDD connector
6	CN2	Modem Connector (RJ11)	15	CON1	PCMCIA slot
7	CN6	Power jack	16	CN16	IEEE 1394 port
8	CN8	LCD connector	17	CN9, CN11, CN13, CN14	Four USB ports
9	CN15	DIMM socket			

# Bottom View



- |   |      |                         |
|---|------|-------------------------|
| 1 | CN26 | Line-in connector       |
| 2 | CN28 | Microphone-in connector |
| 3 | CN29 | Line-out connector      |
| 4 | CN27 | Mini PCI connector      |
| 5 | CN25 | DIMM socket             |

## FRU (Field Replaceable Unit) List

---

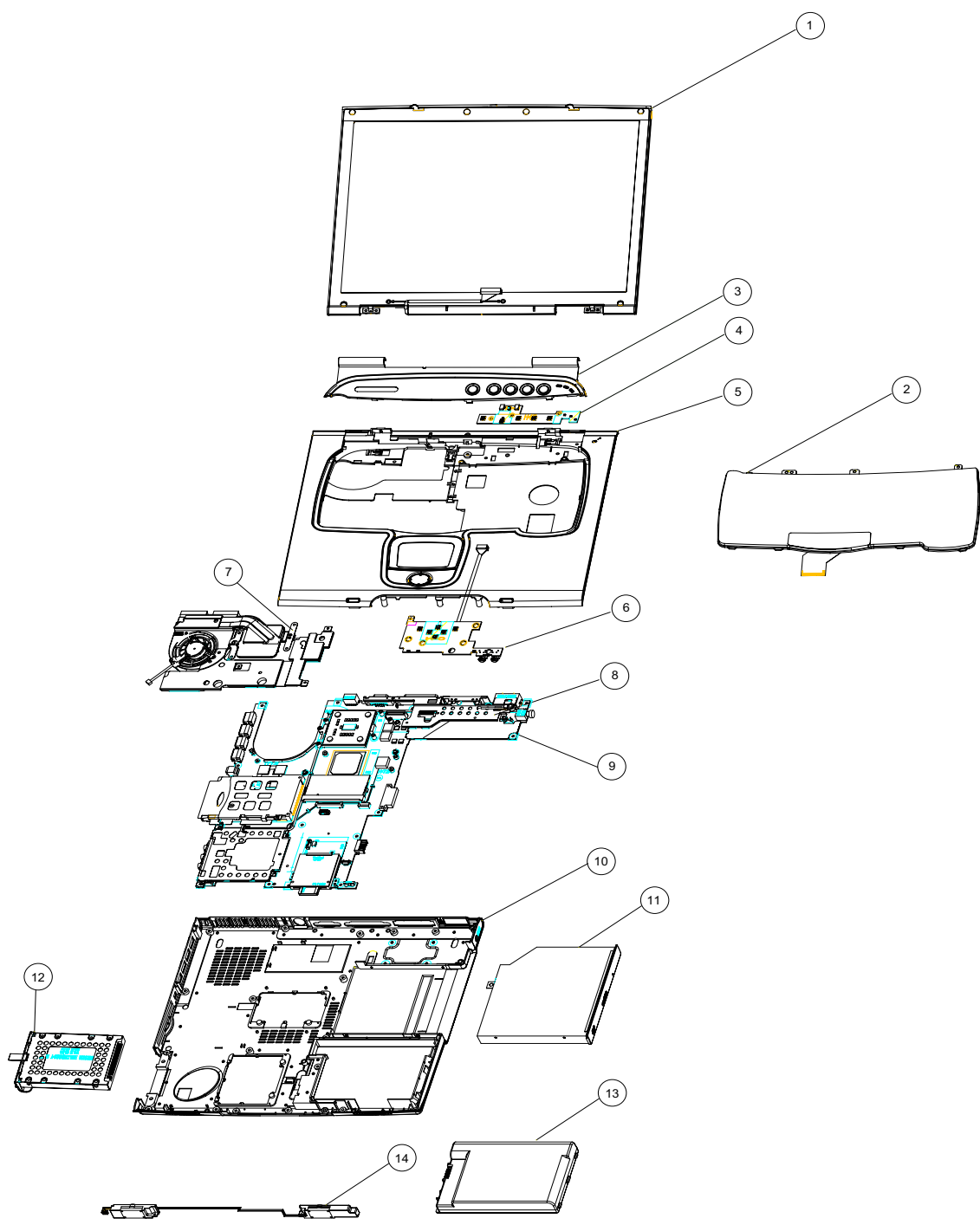
This chapter gives you the FRU (Field Replaceable Unit) listing in global configurations of Ferrari 3200 series products. Refer to this chapter whenever ordering for parts to repair or for RMA (Return Merchandise Authorization).

Please note that WHEN ORDERING FRU PARTS, you should check the most up-to-date information available on your regional web or channel. For whatever reasons a part number change is made, it will not be noted on the printed Service Guide. For ACER AUTHORIZED SERVICE PROVIDERS, your Acer office may have a DIFFERENT part number code from those given in the FRU list of this printed Service Guide. You MUST use the local FRU list provided by your regional Acer office to order FRU parts for repair and service of customer machines.



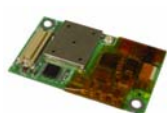




**NOTE:** To scrap or to return the defective parts, you should follow the local government ordinance or regulations on how to dispose it properly, or follow the rules set by your regional Acer office on how to return it.

**NOTE:** Exploded diagram is not ready as service CD released. We will update the service guide to CSD website, please download the exploded diagram from the website if you need the files








# Exploded Diagram






Picture	No.	Partname And Description	Part Number
Adapter			
	NS	ADAPTER LITE- ON PA-1900-05QA 3PIN W/ LED 90W	AP.A1003.001
		ADAPTER LSE 0202C1990 3PIN W/LED 90W	AP.A1007.001
Battery			
	13	BATTERY SANYO LI-ION 8CELL (4UR18650F-2-QC-ZG1, 4400mAh)	BT.FR103.001
		BATTERY SIMPLO LI-ION 8CELL (LI-ION BATTERY PACK ZG14S2P, 4400mAh)	BT.FR107.001
Boards			
	NS	MODEM CARD (Ambit T60M283.10)	54.T29V7.001
	NS	MODEM /BLUETOOTH COMBO BOARD AMBIT T60M665.00	54.T23V7.002
	NS	WIRELESS LAN BOARD (802.11g) WNC KM8-1	54.A13V7.001
	4	LAUNCH BOARD	55.T23V7.001
	NS	TOUCH PAD BOARD W/CABLE	55.T23V7.002
Cables			
	NS	TOUCHPAD CABLE	50.T23V7.001

Picture	No.	Partname And Description	Part Number
	NS	MODEM CABLE	50.FR2V7.001
	NS	COVER SWITCH CABLE	50.T23V7.003
	NS	POWER CORD US (3 pin)	27.A03V7.001
	NS	POWER CORD EU ( 3 Pin)	27.T23V7.002
	NS	POWER CORD PRC ( 3 Pin)	27.T23V7.003
	NS	POWER CORD UK (3 PIN)	27.A03V7.004
	NS	POWER CORD ITALIAN (3 PIN)	27.A03V7.005
	NS	POWER CORD DANISH (3 PIN)	27.A03V7.006
	NS	POWER CORD AU (3 PIN)	27.A03V7.008
Case/Cover/Bracket Assembly			
	3	MIDDLE COVER W/ NAME PLATE	42.FR1V7.001
	NS	DIMM DOOR W/SCREW	42.FR1V7.002
	10	LOWER CASE W/SPEAKER AND ANTENNA	60.FR2V7.001
	5	UPPER CASE W/TOUCHPAD HOLDER	60.FR2V7.002
	NS	FRONT BEZEL FOR 4 IN 1 MODEL	42.T23V7.003
	NS	TOUCH PAD SHIELDING FOR TOUCH PAD BOARD	33.T23V7.001

Picture	No.	Partname And Description	Part Number
	NS	WIRELESS BOARD COVER	42.FR1V7.003
	8	I/O BRACKET W/MICROPHONE	33.FR2V7.001
	NS	TOUCHPAD BOARD BUTTON	33.T41V7.00142.T23V7.103
Communication Module			
	NS	BLUETOOTH ANTENNA	50.T23V7.004
	NS	WIRELESS LAN ANTENNA Y CABLE	50.A13V7.001
CPU			
	NS	AMD Athlon64 2800+(REV cg) 35W Low-Voltage OPGA	KC.A2802.35W
HDD/ Hard Disk Drive			
	12	HDD 2.5 IN. 80G HGST MORAGA IC25N008ATMR04-0 AD4A	KH.08007.007
		HDD 2.5 IN. 80G TOSHIBA PLUTO MK8025GAS	KH.08004.001
	NS	HDD COVER	42.FR1V7.005
	NS	HDD CASE	33.FR1V7.002
	NS	HDD HOLDER	33.FR2V7.003
Keyboard			
	2	KEYBOARD DARFON US INTERNATIONAL	KB.T4107.001
		KEYBOARD DARFON CHINESE	KB.T4107.002
		KEYBOARD DARFON SPANISH	KB.T4107.003
		KEYBOARD DARFON THAI	KB.T4107.004
		KEYBOARD DARFON BRAZILIAN PROTUGESE	KB.T4107.005

Picture	No.	Partname And Description	Part Number
		KEYBOARD DARFON UK	KB.T4107.007
		KEYBOARD DARFON GERMAN	KB.T4107.008
		KEYBOARD DARFON ITALIAN	KB.T4107.009
		KEYBOARD DARFON FRENCH	KB.T4107.010
		KEYBOARD DARFON SWISS/G	KB.T4107.011
		KEYBOARD DARFON PORTUGUESE	KB.T4107.012
		KEYBOARD DARFON ARABIC	KB.T4107.013
		KEYBOARD DARFON BELGIUM	KB.T4107.014
		KEYBOARD DARFON SWEDEN	KB.T4107.015
		KEYBOARD DARFON CZECH	KB.T4107.016
		KEYBOARD DARFON HUNGAIAN	KB.T4107.017
		KEYBOARD DARFON NORWAY	KB.T4107.018
		KEYBOARD DARFON DANISH	KB.T4107.019
		KEYBOARD DARFON TURKISH	KB.T4107.020
		KEYBOARD DARFON CANADIAN FRENCH	KB.T4107.021
		KEYBOARD DARFON GREEK	KB.T4107.023
		KEYBOARD DARFON RUSSIAN	KB.T4107.024
LCD			
	1	LCD MODULE 15" TFT SXGA+ HSD 150PK17 W/ANTENNA	6M.FR2V7.002
		LCD MODULE 15" TFT SXGA+ CMO IDT N150P3 W/ANTENNA	6M.FR2V7.003
		LCD MODULE 15" TFT SXGA+ CPT CLAA 150PB01 W/ANTENNA	6M.FR2V7.004
	NS	LCD 15" TFT SXGA+ HSD 150PK17	LK.15007.007
		LCD 15" TFT SXGA+ CMO IDT N150P2-L04	LK.1500D.003
		LCD 15" TFT SXGA+ CPT CLAA 150PB01	LK.1500A.003
	NS	INVERTER BOARD W/MAYLAR E SUMIDA 53261-0590	19.T23V7.011
	NS	LCD BRACKET 15" RIGHT W/HINGE	33.T23V7.007
	NS	LCD BRACKET 15" LEFT W/HINGE	33.T23V7.008

Picture	No.	Partname And Description	Part Number
	NS	LCD PANEL WITH LOGO-15"	60.FR1V7.003
	NS	LCD BEZEL 15"	42.FR1V7.006
	NS	LCD COAXIAL CABLE FOR 15" XGA spwg-B	50.T23V7.021
Main Board			
	9	MAINBOARD 128MB VGA W/SMART CARD READER,PCMCIA SLOT,W/O CPU MEMORY	LB.FR206.001
	NS	PCMCIA SLOT	22.A13V7.001
Memory			
	NS	256MB DDR333 NT256D64SH8BAGM-6K NANYA	KN.25603.009
		256MB DDR333 MT8VDDT3264HDG-335C3 MICRON	KN.25604.009
		MEMORY DDR333 256MB INFINEON HYS64D32020HDL-6-C (.11u)	KN.25602.012
		SODIMM 256M M470L3224FT0-CB3	KN.2560B.008
		512MB DDR333 HYS64D64020GBDL-6-B INFINEON	KN.51202.007
		512MB DDR333 NT512D64S8HBAFM-6K NANYA	KN.51203.005
		512MB DDR333 EBD52UC8AARA-6B ELPIDA	KN.51209.002
Optical Drive			

Picture	No.	Partname And Description	Part Number
	11	DVD SUPER MULTI MODULE 4X MKE-825-CQB	6M.FR2V7.001
	NS	DVD SUPER MULTI 4X MKE-825-CQB	KU.00407.004
	NS	DVD SUPER MULTI BEZEL FOR MKE	42.FR1V7.004
	NS	OPTICAL DEVICE BRACKET	33.FR2V7.002
Pointing Device			
	NS	TOUCHPAD	56.FR1V7.001
		FERRARI 3200 MOUSE	MS.FR207.001
Speaker			
	14	SPEAKER SET	6K.T23V7.002
Heatsink			
	7	THERMAL MODULE	60.FR2V7.004
	NS	VGA MEMORY HEATSINK	34.A13V7.002
		NB HEATSINK	34.FR7V7.001
		CHIP SINK	34.FR7V7.002
Reader			

Picture	No.	Partname And Description	Part Number
	NS	4 IN 1 READER	6K.FR2V7.001
Others			
	NS	LCD LATCH W/O SPRING	6K.FR1V7.001
	NS	LCD SCREW RUBBER UPPER	47.FR1V7.001
	NS	LCD SCREW RUBBER LOWER	47.FR1V7.002
Screws			
	NS	NUT-I/O	86.T23V7.001
	NS	SCREW M1.6X4.0-I-NI-NYLOK	86.T23V7.002
	NS	SCREW M2.0X2.5-I-NI-NYLOK	86.A03V7.007
	NS	SCREW M2.0X3.0-I-NI-NYLOK	86.A03V7.012
	NS	SCREW M2.0X3.5-I-NI-NYLOK	86.T23V7.005
	NS	SCREW M2.0X5-I-NI-NYLOK	86.T23V7.006
	NS	SCREW M2.5X3-I-NI-NYLOK	86.A03V7.010
	NS	SCREW M2.5X4.0-B-NI-NYLOK	86.T23V7.008
	NS	SCREW M2.5X4-I-NYLOK	86.T23V7.009
	NS	SCREW M2.5X5.0-I-NI-NYLOK	86.T23V7.010
	NS	SCREW M2.5X5.5-P-NI-NYLOK	86.T23V7.011
	NS	SCREW M2.5X0.45+7I-NYLOK	86.T23V7.012
	NS	SCREW M1.7X3.5-I-BZN	86.A03V7.009
	NS	SCREW M2X3-I-BNI-NYLOK	86.T23V7.014
	NS	SCREW M2.0X5.0-I-BNI-NYLOK	86.T23V7.015
	NS	SCREW M2.0X6.0-I-NI-NYLOK	86.T23V7.017
	NS	SCREW M2.5X2-I-NI-NYLOK	86.T23V7.018
	NS	SCREW M2.5X4-I-BNI	86.T23V7.019

## Model Definition and Configuration

---

### Ferrari 3200 Series

Model Number	CPU	LCD	Memory	HDD (GB)	ODD	Card Reader	Wireless LAN
3200LMi	Athlon 64 2800+ 35W	15.0" SXGA+200 nit	DDR333 2x256MB	80	Slot 4x DVD-SMulti	4 in 1	11g

Model Number	MDC(Bluetooth)	VGA
3200LMi	Modem+BT -FR3200	ATI Mobility Radeon 9700 128MB



## Test Compatible Components

---

This computer's compatibility is tested and verified by Acer's internal testing department. All of its system functions are tested under Windows® XP Home.

Refer to the following lists for components, adapter cards, and peripherals which have passed these tests. Regarding configuration, combination and test procedures, please refer to the Ferrari 3200 series Compatibility Test Report released by the Acer Mobile System Testing Department.

# Microsoft® Windows® XP Home Environment Test

Item	Specifications
Processor	AMD Athlon64 2700+( Rev. CG) 35W AMD Athlon64 2800+(Rev. CG) 35W AMD Athlon64 3000+(Rev. CG) 35W
Memory	256MB Infineon HYS64D32020HDL-6-C 256MB Nanya NT256D64SH8BAGM-6K 256MB Micron MT8VDDT3264HDG-335C3 512MB Infineon HYS64D64020GBDL-6-B 512MB Nanya NT512D64S8HBAFM-6K 512MB Micron MT16VDDF6464HG-335C2 1GB Elpida EBD11UD8ABDA-6B
LCD	15" SXGA+ TFT HannStar HSD150PK14-A CMO N150P2-L04
Hard Disk Drive	80GB HGST Moraga IC25N080ATMR04-0 Toshiba PLUTO MK8025GAS
DVD Super Multi	Panasonic UJ-825-CQB
AC Adapter	Lite_On PA-1900-05QA(PFC), 3pins 90W Li_Shin 0202C1990(PFC), 3pins 90W
Battery	Sanyo Lilon 4.4Ahr 8cell SIMPLO Lilon 4.4Ahr 8cell (Panasonic cell)
Network Adapters	
Gigabit LAN Hub	3COM SUPER STACK II \ 3C16611 24port
LAN Ethernet/10baseT/100base	3COM Lan Card (3CCFE574BT) D-Link Fast Ethernet DFE-650 D-Link CardBus DFE-660
Multifunction Card (Combo)	Xircom CardBus (CBEM56G-100)
Wireless LAN Card	Quanta Wireless LAN Card \ WL-211F Intel(R) PRO / Wireless 2011B LAN PC Card D-Link Air Pro 5GHZ Wireless CardBus DWL-A650
Modem Adapters	
Modem (up to 56K)	3Com 56K Modem (3CXM756) Xircom 56K Modem (CM-56G) Psion - Gold Card Global 56K+Fax
I/O Peripheral	
I/O - Display(LCD)	Akia KX1 Monitor Compaq TFT 5004 Compaq FP745A
I/O - Display(CRT)	ViewSonic GS790 Dell Trinitron 21' ViewSonic GS773 ViewSonic GT7755 ViewSonic PF775
I/O - Projector	Acer 7755C Panasonic PT-L757EA

Item	Specifications
I/O - Legacy (Parallel) Printer/Cable	HP Laser Jet 5M HP Desk Jet 840C Canon BJC-3000 ECP Cable (LL5)
I/O - Storage Device(Parallel)	IOMega ZIP 100 (LPT Port)
I/O - 1394	1394 HDD 1394 External HDD CASE-OXFORD IDE Device 1394 CCD (APLUX C102T) 1394 DV:JVC GR-D70U 1394 Cable P to P(Pci_)
I/O - USB Hub	Adaptec\4 Port USB 2.0 interface Highspeed\4 Port USB 2.0 interface
I/O - USB Storage Drive	VIpower(Smart Family Disk) HDD USB interface YAMAHA CD/RW-70 CD-ROM USB interface Pioneer DVR-104 DVD/CD-RW combo USB interface Ricoh MP5125A DVD/CD-RW combo USB interface IOMega USB ZIP 650 IOMega USB ZIP 250 Acer Y-E Data FDD Teac USB FDD HD 530 Tested to comply with FCC Standards (external HDD case) Iwill 6-in-1 card reader
I/O-USB Flash Drive	BenQ 256MB JMTEK USB DRIVE 128MB
I/O - USB Keyboard/Keypad/Mouse	Microsoft Internet Keyboard Pro SILITEK LUNARIS-TK-LU2BSV USB keypad Logitech K/B+Mouse+ receiver Tarus Genius Usb wheel mouse Intel Agua cypress mouse Logitech Wheel Mouse M-BJ58 Acer USB Mouse MP0930
I/O - USB (Printer/Scanner)	HP psc 2110 all-in-one office machine USB port\ C8644A HP DiskJet 3425 Colour inklet printer HP DeskJet 840C HP DeskJet 930C HP DeskJet 450 Canon BJC-3000 HP ScanJet 5300c
I/O - USB (Camera)	Flexicom A300 USB web camera Logitech QuickCam Express Dlink WebCam DSB-C300
I/O - USB LAN	LINKSYS USB Network Adapter Billionton USB-10/100 FastEthernet
I/O - USB Speaker	Philips USB Speaker (DIGITAL Speaker System)
I/O - USB Gamepad	Logitech WingMan RUMBLEPAD
I/O - USB to Serial Transfer Connector	GMUS-03

Item	Specifications
I/O - Audio Jacks (Speaker)	DENON Amplifier AVR-1802 LOUDSPEAKER Gateway Speaker SANYO 3D Speaker/OTTO-301 JS 3D Speaker /J-2202
I/O - Audio Jacks (Earphone)	Panasonic Earphone AIMA Earphone AIWA HP-X121 Earphone AOC STEREO DYNAMIC HEADPHONES AHP-850 PHILIPS Stereo Headphone SBC HP090 Condenser MIC. EM-420T
I/O Access Point (802.11a/b)	Intel Pro/Wireless 5000 LAN Dual
PCMCIA	
PCMCIA - Card Reader	Adapter PCMCIA 4 in 1 PQI CF CARD Reader PNY PCMCIA 4 in 1
PCMCIA - LAN	3COM Lan Card (3CCFE574BT) Xircom CardBus Ethernet II 10/100 (CBE2-100)
PCMCIA - SCSI	Adaptec SlimSCSI APA-1460D Card Adaptec SlimSCSI 1480A CardBus UltraSCSI Card
PCMCIA - ATA	IBM Microdrives 1GB Adapter 4 in 1 CardReader Card+Transcend 128MB PQI Compact Flash Card+PQI CF Card 128 MB
PCMCIA - ZIP	Zip Card:ZIOMEGA USB ZIP 250
PCMCIA - 1394	VST FireWire CardBus Card
PC Cards	MMC Card: Apacer 64MB SanDisk 64MB MS Card: Apacer 128MB Sony Memory Stick 128MB Sony Memory Pro (MS Card) 256MB SD Card: Toshiba 256MB AGIWARA SYS-COM 128MB Apacer 128MB SM Card: Transcend 128MB SanDisk 128MB CF Card Transcend CompactFlash (CF Card) 512MB SanDisk 128MB
S-Video	TV: Sony Trinitron 14" \ PVM-14M4U Sony Trinitron 14" \ PVM-14M2U

## Online Support Information

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This section describes online technical support services available to help you repair your Acer Systems.

If you are a distributor, dealer, ASP or TPM, please refer your technical queries to your local Acer branch office. Acer Branch Offices and Regional Business Units may access our website. However some information sources will require a user i.d. and password. These can be obtained directly from Acer CSD Taiwan.

Acer's Website offers you convenient and valuable support resources whenever you need them.

In the Technical Information section you can download information on all of Acer's Notebook, Desktop and Server models including:

- ☐ Service guides for all models
- ☐ User's manuals
- ☐ Training materials
- ☐ Bios updates
- ☐ Software utilities
- ☐ Spare parts lists
- ☐ TABs (Technical Announcement Bulletin)

For these purposes, we have included an Acrobat File to facilitate the problem-free downloading of our technical material.

Also contained on this website are:

- ☐ Detailed information on Acer's International Traveler's Warranty (ITW)
- ☐ Returned material authorization procedures
- ☐ An overview of all the support services we offer, accompanied by a list of telephone, fax and email contacts for all your technical queries.

We are always looking for ways to optimize and improve our services, so if you have any suggestions or comments, please do not hesitate to communicate these to us.



**A**

- ACPI 1.0b 22
- AFLASH Utility 43
- AMD Mobile Athlon64 22
- Audio 25

**B**

- Battery
  - on indicator 12
- Battery Pack 50
- BIOS 22
  - package 22
  - password control 22
  - ROM size 22
  - ROM type 22
  - Supports protocol 22
  - vendor 22
  - Version 22
- BIOS Setup Utility 31
  - Advanced 36
  - Boot 41
  - Exit 42
  - Info. 33
  - Main 34
  - Navigating the BIOS utility 32
  - Security 37
- BIOS Utility 31
  - Onboard Device Configuration 39
  - System Information 32
  - System Security 42
- Board Layout
  - Bottom View 5
  - Top View 4

**C**

- Cache
  - controller 22
  - size 22
- Caps lock
  - on indicator 12
- CardBus 27
- CPU
  - core voltage 22
  - package 22
  - type 22

**D**

- DIMM

- Combinations 23
  - external 51
  - package 22
  - removing 51
  - socket number 22
  - Speed 22
  - voltage 22

**Disassembly**

- Battery Pack 48
- CD-ROM/DVD-ROM Module 53
- Floppy Disk Drive 57
- Procedure Flowchart 47

**Display Standby Mode 29****E**

- Embedded Numeric Keypad 14
- Environmental Requirements 29
- Error Symptom-to-Spare Part Index 65
- External CD-ROM Drive Check 62
- External Diskette Drive Check 62

**F**

- Features
  - on System Specifications 1
- Flash Utility 43
- Floppy Disk
  - removing the 57
- FRU (Field Replaceable Unit) List 87
  - Exploded Diagram 88

**H**

- Hard Disk Standby Mode 29
- Hibernation Mode 29
- Hot Keys 13, 16

**I**

- Indicators 12
- Intermittent Problems 76

**J**

- Jumper and Connector Locations 85
  - Top View 85

**K**

- Keyboard 27
- Keyboard or Auxiliary Input Device Check 62

---

## L

- L2 cache 22
- LAN 23
  - chipset 23
  - connector location 23
  - connector type 23
  - support protocol 23
- Launch Keys 19
- Lock Keys
  - Using the Keyboard 13

## M

- Mail
  - on Launch Keys 19
- Mechanical Specification 30
- Media Activity
  - on indicator 12
- Memory Check 63
- Model Definition 96

## N

- Num lock
  - on indicator 12

## O

- Online Support Information 101
- Outlook View 6
  - Bottom Panel 11
  - Front Open View 6
  - Front Panel 7
  - Left Panel 8
  - Rear Panel 10
  - Right Panel 9

## P

- P1
  - on Launch Keys 19
- P2
  - on Launch Keys 19
- Parallel Port 26
- PC Card 27
- PCMCIA 27
- Power
  - on indicator 12
- Power Management 29
- Power System Check 63
  - Battery Pack 64
- Processor 22

## R

- RMA (Return Merchandise Authorizatin) 87

## S

- Second Level Cache 22
- Standby Mode 29
- System
  - Block Diagram 3
- System Block Diagram
  - on System Specifications 3
- System Memory 22
- System Specification
  - Hardware Specifications and Configurations 22
- System Specifications 1
  - Board Layout 4
- System Utilities 31

## T

- Temperature 29
- Test Compatible Components 97
- The Euro Symbol 18
- Touchpad Check 64
- Troubleshooting 61

## U

- Undetermined Problems 77
- USB 26
- Using the Keyboard 13
- utility
  - BIOS 31

## V

- Video 25

## W

- Web browser
  - on Launch Keys 19
- Windows 2000 Environment Test 98
- Windows Keys 15



